

SYLLABUS FOR LIB 625  
SPRING 1983

1. COURSE TITLE: HUMAN RELATIONS IN LIBRARIES AND INFORMATION CENTERS  
(One Credit)
2. PREREQUISITES: None.
3. COURSE CATALOG DESCRIPTION: None (pilot course)  
An overview of topics in human relations and human dynamics in the management of libraries and other information agencies; includes a study of leadership styles, motivation, participative management, evaluation of personnel, the dynamics of formal and informal groups, conflict resolution.
4. COURSE OBJECTIVES:
  - A. to introduce the student to the study of human relations and to research findings concerning human dynamics in the workplace.
  - B. to introduce the student to theories of motivation, and to develop some generalizations concerning conditions which provide positive motivation for work.
  - C. to help the student to understand a variety of leadership styles and their advantages and drawbacks.
  - D. to help the student develop strategies for dealing with conflict.
5. OUTLINE OF COURSE CONTENT:
  - A. The study of human relations and group dynamics; research findings concerning human relations and people in groups.
  - B. The motivation to work; motivating factors; strategies for motivating professional and non-professional employees.
  - C. Directing, supervising, leading; qualities of an effective manager.
  - D. The resolution of conflict.
6. STUDENT EXIT COMPETENCIES:

The student will be able to:

  - A. describe ways of motivating and improving the performance of professional and non-professional employees in a library or information center setting.
  - B. describe and explain some of the important human relations skills required of a manager.
  - C. describe standard ways of dealing with on-the-job conflicts.

## 7. MEANS OF EVALUATING STUDENT PERFORMANCE:

- A. Class participation.
- B. Brief paper.
- C. Final examination.

## 8. TEACHING METHODOLOGIES:

- A. Lecture
- B. Discussion
- C. Case studies
- D. Role-playing

## 9. REQUIRED READINGS:

None. Students were provided with readings for each topic and asked to make a choice of readings.

## 10. ADDITIONAL COMMENTS:

This one-credit course has been offered only once, as a one-week, three-hours-a-day course.