

Distance Education Format Proposal For A Proposed or Registered Program

Version 2014-11-17

When a new or existing program is designed for a <u>distance education format</u>, a campus Chief Executive Officer or Chief Academic Officer should submit a signed cover letter and this completed form to the SUNY Provost at

program.review@suny.edu. According to MSCHE, the 50% standard includes only courses offered in their entirety via distance education, not courses utilizing mixed delivery methods. Also, MSCHE requires that the first two programs for which 50% or more is offered through distance education be submitted for Commission review and prior approval of a substantive change.

- All campuses must complete the following sections: Sections 1 3, and Part B: Program Specific Issues.
- Part A must be completed if the proposing campus has not previously submitted this form with a completed Part A: Institution-wide Issues, or has made significant changes to its institution-wide distance education operations since last completing Part A. This applies even if the institution has programs registered to be delivered at a distance.

Section 1. General	Information						
a)	Institution's 6-digit SED Code:	210500					
Institutional Information	Institution's Name:	: University at Albany					
	Address:	1400 Washington Avenue, Albany, NY 12222					
b)	Program Title:	Music					
Registered or Proposed Program	SED Program Code	02968					
2	<u>Award</u> (s) (e.g., A.A., B.S.):	B.A.					
	Number of Required Credits:	: Minimum [120] If tracks or options, largest minimum [120]					
	HEGIS Code:	1005					
	<u>CIP 2010 Code</u> :	50.0901					
c) Distance Education Contact	Name and title: Billie Bennett Franchini, Ph.D., Director of the Institute for Teaching, Learning, and Academic Leadership and Interim Director of Online Teaching and Learning						
Education Contact	Telephone: (518) 442-4850 E-mail: <u>bfranchini@albany.edu</u>						
d) Chief Executive or Chief Academic Officer Approval Signature affirms that the proposal has met all applicable campus administrative and governance procedures for consultation, and the institution's commitment to support the program. E-signatures are acceptable. Name and title: Carol Kim, Ph.D., Senior Vice Provost for Academic Affairs & Provosting and the institution's commitment to support the program. E-signatures are acceptable. Signature affirms that the proposal has met all applicable campus administrative and 4/11/2022							
	If the program will be registered jointly with one or more other institutions, provide the following information for <u>each</u> institution:						
	Partner institution's name and 6-digit SED Code:						
	Name, title, and signature of partner institution's CEO (or append a signed letter indicating approval of this proposal):						

¹ If the partner institution is non-degree-granting, see SED's CEO Memo 94-04.

Section 2: Enrollment

	Anticipated Headcount Enrollment			Estimated
Year	Full-time	Part-time	Total	FTE
1	12	5	17	3
2	18	5	23	5
3	22	5	27	5
4	25	7	32	6
5	30	5	35	7

Section 3: Program Information

a) Term length (in weeks) for the distance program: 15 we

b)	Is this the same as term length for classroom program?	[]	No 1	[X]	Yes

c) How much "instructional time" is required per week per credit for a distance course in this program? (Do not include time spent on activities that would be done outside "class time," such as research, writing assignments, or chat rooms.) NOTE: See SUNY policy on credit/contact hours and SED guidance.

Three 50-minutes sessions per week (equivalent to classes taught face-to-face in the classroom).

d) What proportion or percentage of the program will be offered in Distance Education format? Will students be able to complete 100 percent of the program online? If not, what proportion will be able to be completed online?

50% of the program will be offered on-line.

e) What is the maximum number of students who would be enrolled in an online course section?

30 students.

<u>Part A: Institution-wide Issues:</u> Submit Part A only for the <u>first</u> Distance Education program proposed by your institution using this form. SUNY and the State Education Department will keep this in a master file so that your institution will not need to resubmit it for each new proposed online program, **unless there are significant changes, such as a new platform**.

Part A.1. Organizational Commitment

- a) Describe your institution's planning process for Distance Education, including how the need for distance access was identified, the nature and size of the intended audiences, and the provisions for serving those audiences, including how each student's identity will be verified.
- **b)** Describe your institution's resources for distance learning programs and its student and technical support services to ensure their effectiveness. What course management system does your institution use?

- c) Describe how the institution trains faculty and supports them in developing and teaching online courses, including the pedagogical and communication strategies to function effectively. Describe the qualifications of those who train and/or assist faculty, or are otherwise responsible for online education.
- **d)** If your institution uses courses or academic support services from *another provider*, describe the process used (with faculty participation) to evaluate their quality, academic rigor, and suitability for the award of college credit and a degree or certificate.
- e) Does your institution have a clear *policy on ownership of course materials* developed for its distance education courses? How is this policy shared with faculty and staff? *NOTE:* You may refer to <u>SUNY's statement on copyright and faculty ownership of instructional content</u>, and/or faculty contract provisions.

Yes! Faculty is aware of this policy through information provided by United University Professions (UUP) - the union representing them.

Part A.2. Learner Support

- a) Describe how your institution provides distance students with *clear information* on:
 - Program completion requirements
 - The nature of the learning experience
 - Any specific student background, knowledge, or technical skills needed
 - Expectations of student participation and learning
 - The nature of interactions among faculty and students in the courses.
 - Any technical equipment or software required or recommended.
- b) Describe how your institution provides distance learners with adequate *academic and administrative support*, including academic advisement, technical support, library and information services, and other student support services normally available on campus. Do program materials clearly define how students can access these support services?
- c) Describe how *administrative processes* such as admissions and registration are made available to distance students, and how program materials inform students how to access these services.
- **d)** What *orientation* opportunities and resources are available for students of distance learning?

<u>Part B: Program-Specific Issues</u>: Submit Part B for <u>each new request</u> to add Distance Education Format to a proposed or registered program.

Part B.1. Learning Design

- a) How does your institution ensure that the *same academic standards and requirements* are applied to the program on campus and through distance learning? If the curriculum in the Distance Education program differs from that of the on-ground program, please identify the differences.
 - Courses offered online will meet the similar standards and requirements as courses taught face-to-face. The online Music Program curriculum will be comparable to the one offered on-campus. Our learning outcomes and requirements are the same whether a student is in the online or face-to-face format, and students can choose to take the course online or face-to-face.

- **b**) Are the courses that make up the distance learning program offered in a sequence or configuration that allows *timely completion of requirements*?
 - Yes. Online course offerings will adhere to the sequence followed by on-campus offerings and should allow participants to complete program requirements on a timely basis. Courses will be offered regularly, to ensure students can take prerequisite courses in the order required.
- c) How do faculty and others ensure that *the technological tools* used in the program are appropriate for the content and intended learning outcomes?
 - The University provides Blackboard as their preferred platform, which all faculty will have access to. Blackboard enables videos, student discussion and collaboration within its system. Faculty will be expected to use up-to-date software while delivering courses. As appropriate, faculty will receive training in online course development and delivery from the staff at the University's Institute for Teaching, Learning & Academic Leadership.
- **d**) How does the program provide for appropriate and flexible interaction between faculty and students, and among students?
 - Students will easily interact with faculty via ZOOM, Microsoft Teams and/or E-Mail. Furthermore, faculty will be expected to hold regular office hours via ZOOM and/or Microsoft Teams. Within the Blackboard platform, there are discussion boards and sharing of content as well, providing students with the opportunity to interact with each other as appropriate to each course.
- e) How do faculty teaching online courses verify that the student who registers in a distance education course or program is the same student who participates in and completes the course or program and receives the academic credit?
 - The University at Albany utilizes two layers of authorization and authentication for students who participate in online learning. Students are required to establish an account and to log in to the University password protected domain using the NETID protocol and must also log into the BLS Learning Management System using their university credentials. Blackboard also uses Safe Assign as a tool to monitor the completion of certain tasks within the LMS environment.

Part B.2. Outcomes and Assessment

- a) Distance learning programs are expected to produce the *same learning outcomes* as comparable classroom-based programs. How are these learning outcomes identified in terms of knowledge, skills, or credentials in course and program materials?
 - Online offerings will be limited to offerings in subjects such as Music Theory, Composition and Musicology. Performance courses will be taught face-to-face. Learning outcomes in online offerings will be the exactly the same to those for classes taught on campus. Learning outcomes for every course will be provided within each course's syllabus that will be posted in each program's blackboard section and available all semester to download and print if the student chooses to.
- b) Describe how the *means chosen for assessing student learning* in this program are appropriate to the content, learning design, technologies, and characteristics of the learners.
 - Student learning will be assessed in a manner similar to methods used in regular classroom courses. As appropriate, assessment activities will include individual and group research projects, essays, exams, multiple-choice tests, and participation in online discussions. Assessment requirements will be designed to meet appropriate learning outcomes for each course.

Part B.3. Program Evaluation

a) What process is in place to monitor and *evaluate the effectiveness* of this particular distance education program on a regular basis?

Music courses offered online will be assessed at the end of each semester. Faculty will meet to discuss successes and failures experienced during the semester. Student evaluations and comments will be carefully considered and taken into account when planning future editions of the courses. Furthermore, the Music Program evaluates all of its offerings every other year making certain that students are prepared to meet all Learning Outcomes.

b) How will the evaluation results will be used for *continuous program improvement*?

Strategies to improve effectiveness of course design and online teaching will be designed and implemented at the end of each semester. Improvement plans will take into account all comments and suggestions gathered as part of the end-of-semester faculty gatherings. As needed, faculty will seek the assistance of the staff of the University's Institute for Teaching, Learning & Academic Leadership in order to ensure the proposed improvement strategies are realistic.

c) How will the evaluation process assure that the *program results in learning outcomes appropriate to the rigor* and breadth of the college degree or certificate awarded?

The rigor and breadth of online offerings in the Music Program will be evaluated with the same tools as those used to evaluate the conventional program. Considered will be overall student satisfaction, success of students gaining access to graduate programs and/securing internships and professional opportunities.

Part B.4. Students Residing Outside New York State

SUNY programs must comply with all <u>"authorization to operate" regulations</u> that are in place in other U.S. states where the institution has enrolled students or is otherwise active, based on each state's definitions.

a) What processes are in place to monitor the U.S. state of residency of students enrolled in any distance education course in this program while residing in their home state?

Distance learning students will be flagged in our integrated administrative system. This will allow regular querying so that we can identify any out of state students who participate from their home state. The University is a member of the National Council for State Authorization Reciprocity Agreement (NC-SARA). This is a voluntary agreement among member states and U.S. territories that establishes comparable national standards for interstate offering of postsecondary distance-education courses and programs. As a member institution, the University is approved to offer distance education courses to students outside of New York.

b) Federal regulations require institutions delivering courses by distance education to provide students or prospective students with contact information for filing complaints with the state approval or licensing entity in the student's state of residency and any other relevant state official or agency that would appropriately handle a student's complaint. What is the URL on your institution's website where contact information for filing complaints for students in this program is posted?

https://www.albany.edu/online/non-nys-residents.php