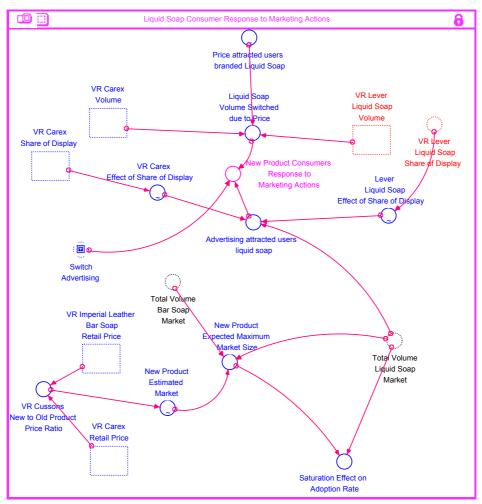
APPENDIX - SECTOR MAPAND EQUATION LISTING

The model was built using ithink (High Performance Inc, 2003). All parameter values were deleted for confidentiality purposes. The equations are ordered by sector.

Market



Price_attracted_users_branded_Liquid_Soap = GRAPH(((VR_Carex_Effective_Retail_Price)VR_Lever_Liquid_Soap_Effective_Retail_Price))

Liquid_Soap_Volume_Switched__due_to_Price =
IF(Price_attracted_users_branded_Liquid_Soap>=0) THEN(VR_Lever__Liquid_Soap_Volume*Price_attracted_users_branded_Liquid_Soap)
ELSE(-VR_Carex_Volume*Price_attracted_users_branded_Liquid_Soap)

New_Product_Consumers__Response_to_Marketing_Actions = Advertising_attracted_users_liquid_soap+Liquid_Soap_Volume_Switched__due_to_Price

Advertising_attracted_users_liquid_soap = Total_Volume_Liquid_Soap_Market *
(VR_Lever_Liquid_Soap_Expected_Effect_of_Adverstising*
((Lever_Faberge_Liquid_Soap_Effect_of_Share_of_Display))VR_Carex__Expected_Effect_of_Advertising * (VR_Carex_Effect_of_Share_of_Display))

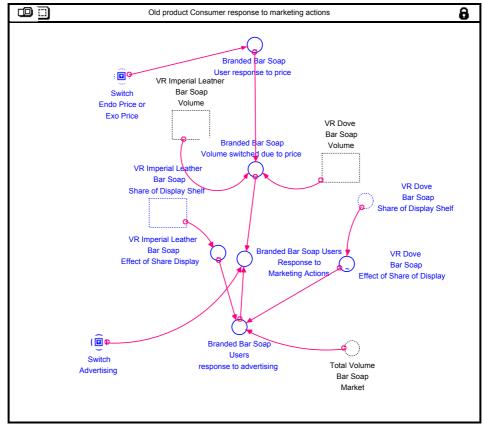
VR_Carex_Effect_of_Share_of_Display = GRAPH(VR_Carex_Share_of_Display)

VR_Lever_Liquid_Soap_Effect_of_Share_of_Display = GRAPH(VR_Lever_Liquid_Soap_Share_of_Display)

Saturation_Effect_on__Adoption_Rate = (Total_Volume_Liquid_Soap_Market)/
New Product Expected Maximum Market Size

VR_Cussons_New_to_Old_Product_Price_Ratio = VR_Carex_Retail_Price/VR_Imperial_Leather_Bar_Soap_Retail_Price

New_Product_Estimated_Market = GRAPH(VR_Cussons_New_to_Old_Product_Price_Ratio)



Branded_Bar_Soap_User_response_to_price =
GRAPH((VR_Imperial_Leather_Bar_Soap_Effective_Retail_Price /
VR_Dove_Bar_Soap_Effective_Retail_Price))

Branded_Bar_Soap_Volume_switched_due_to_price = IF

(Branded_Bar_Soap_User_response_to_price>=0) THEN(
VR_Dove_Bar_Soap_Volume*Branded_Bar_Soap_User_response_to_price)

ELSE(-VR_Imperial_Leather_Bar_Soap_Volume*Branded_Bar_Soap_User_response_to_price)

Branded_Bar_Soap_Users_Response_to_Marketing_Actions =
Branded_Bar_Soap_Users_response_to_advertising+Branded_Bar_Soap_Volume_switched_due_to
_price

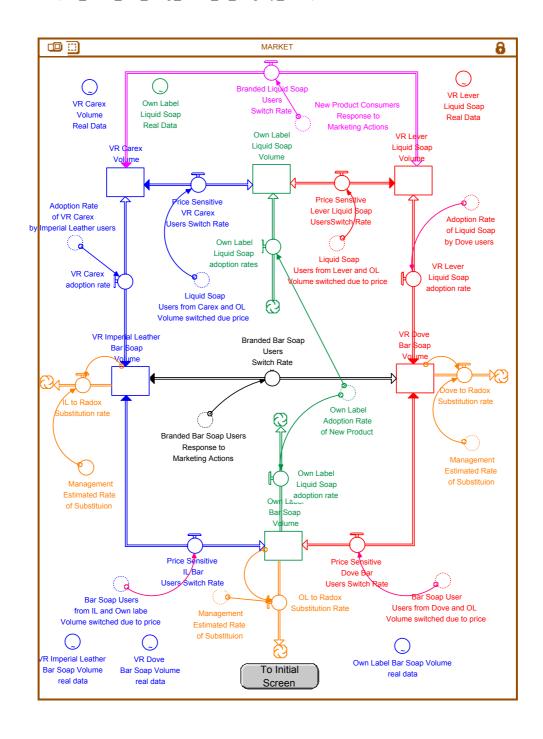
Branded_Bar_Soap_Users__response_to_advertising = Total_Volume_Bar_Soap_Market*

(VR_Dove_Expected_Effect_of_Adverstising*((VR_Dove_Bar_Soap__Effect_of_Share_of_Display)) - VR_Imperial_Leather_Expected_Effect_of_Advertising *

(VR_Imperial_Leather_Bar_Soap_Effect_of_Share_Display))

VR_Imperial_Leather_Bar_Soap_Effect_of_Share_Display = GRAPH(VR_Imperial_Leather_Bar_Soap_Share_of_Display_Shelf)

VR_Dove_Bar_Soap__Effect_of_Share_of_Display = GRAPH(VR Dove Bar Soap Share of Display Shelf)



```
VR Carex Volume(t) = VR Carex Volume(t - dt) + (VR Carex adoption rate -
  Branded Liquid Soap Users Switch Rate - Price Sensitive VR Carex Users Switch Rate) * dt
  INIT VR Carex Volume =
  INFLOWS:
  VR Carex adoption rate = Adoption_Rate_of_VR_Carex_by_Imperial_Leather_users
  OUTFLOWS:
  Branded_Liquid_Soap_Users_Switch_Rate =
   New Product Consumers Response to Marketing Actions
  Price Sensitive VR Carex Users Switch Rate =
   Liquid Soap Users from Carex and OL Volume switched due price
Own Label Liquid Soap Volume(t) = Own Label Liquid Soap Volume(t - dt) +
  (Price Sensitive VR Carex Users Switch Rate +
  Price Sensitive Lever Liquid Soap UsersSwitch Rate +
  Own Label Liquid Soap adoption rates) * dt
  INIT Own Label Liquid Soap Volume =
  INFLOWS:
 Price Sensitive VR Carex Users Switch Rate =
   Liquid Soap Users from Carex and OL Volume switched due price
  Price_Sensitive_Lever_Liquid_Soap_UsersSwitch_Rate =
   Liquid Soap Users from Lever and OL Volume switched due to price
  Own Label Liquid Soap adoption rates = Own Label Adoption Rate of New Product
VR Lever Liquid Soap Volume(t) = VR Lever Liquid Soap Volume(t - dt) +
  (VR Lever Liquid Soap adoption rate + Branded Liquid Soap Users Switch Rate -
  Price_Sensitive_Lever_Liquid_Soap_UsersSwitch_Rate) * dt
 INIT VR Lever__Liquid_Soap_Volume =
  INFLOWS:
  VR Lever Liquid Soap adoption rate = Adoption Rate of Liquid Soap by Dove users
 Branded Liquid_Soap_Users_Switch_Rate =
   New Product Consumers Response to Marketing Actions
  OUTFLOWS:
  Price Sensitive Lever Liquid Soap UsersSwitch Rate =
   Liquid Soap Users from Lever and OL Volume switched due to price
VR Imperial Leather Bar Soap Volume(t) = VR Imperial Leather Bar Soap Volume(t - dt) + (-
  Branded Bar Soap Users Switch Rate - Price Sensitive IL Bar Users Switch Rate -
  IL_to_Radox_Substitution_rate - VR_Carex_adoption_rate) * dt
 INIT VR Imperial Leather Bar Soap Volume =
 OUTFLOWS:
  Branded_Bar_Soap_Users_Switch_Rate =
   Branded Bar Soap Users Response to Marketing Actions
  Price_Sensitive_IL_Bar__Users_Switch_Rate =
   Bar_Soap_Users__from_IL_and_Own_labe_Volume_switched_due_to_price
  IL to Radox Substitution rate =
    VR_Imperial_Leather_Bar_Soap_Volume*Management_Estimated_Rate_of_Substituion
  VR Carex adoption rate = Adoption Rate of VR Carex by Imperial Leather users
Own Label Bar Soap Volume(t) = Own Label Bar Soap Volume(t - dt) +
  (Price Sensitive IL Bar Users Switch Rate + Price Sensitive Dove Bar Users Switch Rate -
  OL to Radox Substitution Rate - Own Label Liquid Soap adoption rate) * dt
  INIT Own Label Bar Soap Volume =
  INFLOWS:
 Price Sensitive IL Bar Users Switch Rate =
   Bar Soap Users from IL and Own labe Volume switched due to price
  Price Sensitive Dove Bar Users Switch Rate =
   Bar Soap User Users from Dove and OL Volume switched due to price
  OUTFLOWS:
  OL to Radox Substitution Rate =
   Own Label Bar Soap Volume*Management Estimated Rate of Substituion
```

```
Own_Label_Liquid_Soap_adoption_rate = Own_Label_Adoption_Rate_of_New_Product
```

```
VR_Dove_Bar_Soap_Volume(t) = VR_Dove_Bar_Soap_Volume(t - dt) +
(Branded_Bar_Soap_Users_Switch_Rate - Price_Sensitive_Dove_Bar_Users_Switch_Rate -
Dove_to_Radox_Substitution_rate - VR_Lever_Liquid_Soap_adoption_rate) * dt
INIT VR_Dove_Bar_Soap_Volume =
INFLOWS:
Branded_Bar_Soap_Users_Switch_Rate =
Branded_Bar_Soap_Users_Response_to_Marketing_Actions
OUTFLOWS:
Price_Sensitive_Dove_Bar__Users_Switch_Rate =
Bar_Soap_User_Users_from_Dove_and_OL_Volume_switched_due_to_price
Dove_to_Radox_Substitution_rate =
VR_Dove_Bar_Soap_Volume*Management_Estimated_Rate_of_Substitution
VR_Lever_Liquid_Soap_adoption_rate = Adoption_Rate_of_Liquid_Soap_by_Dove_users
```

Management_Estimated_Rate_of_Substituion =

Own_Label_Bar_Soap_Volume_real_data = GRAPH(TIME)

Own Label Liquid Soap Real Data = GRAPH(TIME)

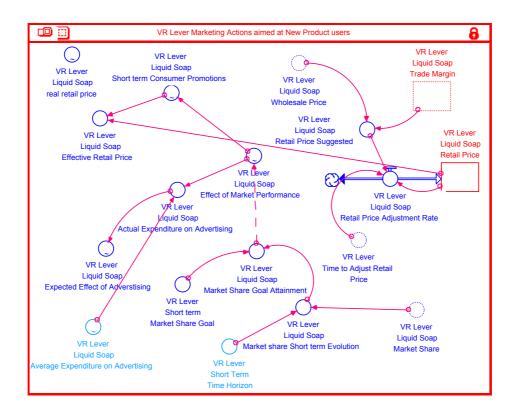
VR Carex Volume Real Data = GRAPH(TIME)

VR_Dove_Bar_Soap_Volume_real_data = GRAPH(TIME)

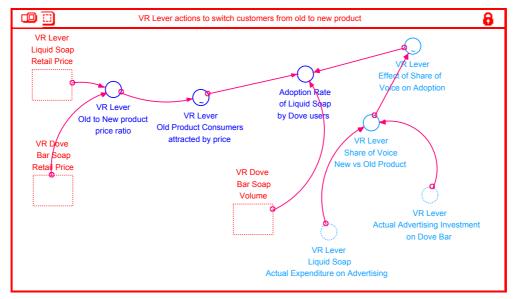
VR_Imperial_Leather_Bar_Soap_Volume_real_data = GRAPH(TIME)

VR_Lever__Liquid_Soap__Real_Data = GRAPH(TIME)

VR-Lever



```
VR Lever Liquid Soap Retail Price(t) = VR Lever Liquid Soap Retail Price(t - dt) +
  (VR_Lever_Liquid_Soap__Retail_Price_Adjustment_Rate) * dt
  INIT VR Lever Liquid Soap Retail Price =
  INFLOWS:
  VR_Lever_Liquid_Soap__Retail_Price_Adjustment_Rate =
   (VR Lever Liquid Soap Retail Price Suggested-
   VR_Lever_Liquid_Soap_Retail_Price)/VR_Lever_Time_to_Adjust_Retail_Price
VR Lever Liquid Soap Retail Price Suggested =
  VR Lever Liquid Soap Wholesale Price*(1+VR Lever Liquid Soap Trade Margin)
VR Lever Liquid Soap Market Share Goal Attainment =
  VR Lever Liquid Soap Market share Short term Evolution /
  VR Lever Short term Market Share Goal
VR Lever Liquid Soap Market share Short term Evolution =
  SMTH1(VR_Lever_Liquid_Soap_Market_Share, VR_Lever_Short_Term_Time_Horizon)
VR Lever Short Term Time Horizon =
VR Lever Short term Market Share Goal =
VR Lever Liquid Soap Effect of Market Performance =
 GRAPH(VR Lever Liquid Soap Market Share Goal Attainment)
VR_Lever_Liquid_Soap_Short_term_Consumer_Promotions =
  GRAPH(VR Lever Liquid Soap Effect of Market Performance)
VR Lever Liquid Soap Effective Retail Price = VR Lever Liquid Soap Retail Price*(1-
  VR Lever Liquid Soap Short term Consumer Promotions)
VR Lever Liquid Soap Actual Expenditure on Advertising =
  VR Lever Liquid Soap Average Expenditure on Advertising *
  VR Lever Liquid Soap Effect of Market Performance
VR Lever Liquid Soap Average Expenditure on Advertising = GRAPH(TIME)
VR Lever Liquid Soap Expected Effect of Adverstising =
 GRAPH(SMTH1(VR Lever Liquid Soap Actual Expenditure on Advertising,))
VR_Lever_Liquid_Soap_real_retail_price = GRAPH(TIME)
```



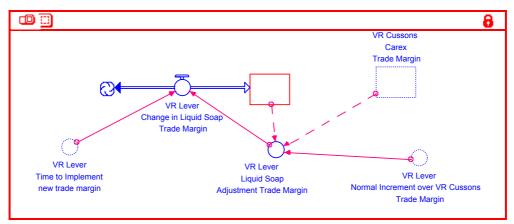
Adoption_Rate_of_Liquid_Soap_by_Dove_users =
(VR_Dove_Bar_Soap_Volume*VR_Lever_Old_Product_Consumers_attracted_by_price*
VR_Lever_Effect_of_Share_of_Voice_on_Adoption) * (1-Saturation_Effect_on_Adoption_Rate)

VR_Lever_Old_Product_Consumers_attracted_by_price = GRAPH(VR Lever Old to New product price ratio)

VR_Lever_Old_to_New_product_price_ratio =
VR Lever Liquid Soap Retail Price/VR Dove Bar Soap Retail Price

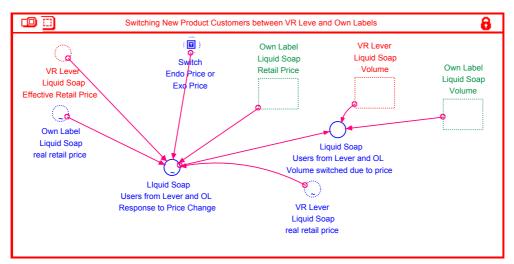
VR_Lever_Effect_of_Share_of_Voice_on_Adoption = GRAPH(VR_Lever_Share_of_Voice_New_vs_Old_Product)

VR_Lever_Share_of_Voice_New_vs_Old_Product = VR_Lever_Liquid_Soap_Actual_Expenditure_on_Advertising/VR_Lever_Actual_Advertising_Investment_on_Dove_Bar



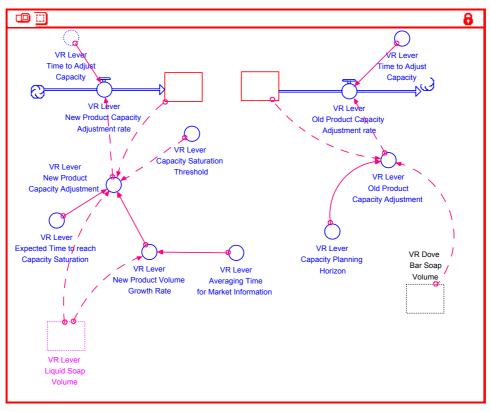
VR_Lever__Liquid_Soap_Trade_Margin(t) = VR_Lever__Liquid_Soap_Trade_Margin(t - dt) + (VR_Lever_Change_in_Liquid_Soap_Trade_Margin) * dt
INIT VR_Lever__Liquid_Soap_Trade_Margin = INFLOWS:
VR_Lever_Change_in_Liquid_Soap_Trade_Margin = VR_Lever_Liquid_Soap_Adjustment_Trade_Margin/VR_Lever_Time_to_Implement_new_trade_margin

VR_Lever_Liquid_Soap_Adjustment_Trade_Margin = (VR_Cussons_Carex_Trade_Margin+VR_Lever_Normal_Increment_over_VR_Cussons_Trade_Margin)-VR_Lever_Liquid_Soap_Trade_Margin



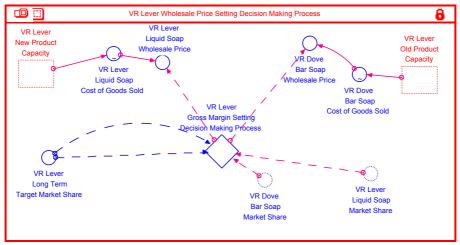
LIquid_Soap_Customers_from_Lever_and_OL_Response_to_Price_Change = GRAPH((VR_Lever_Liquid_Soap_Effective_Retail_Price)Own_Label_Liquid_Soap_Retail_Price))

Liquid_Soap_Users_from_Lever_and_OL_Volume_switched_due_to_price = IF(LIquid_Soap_Customers_from_Lever_and_OL_Response_to_Price_Change>=0) THEN-(Own_Label_Liquid_Soap_Volume*
Liquid_Soap_Users_from_Lever_and_OL_Response_to_Price_Change)
ELSE (-VR_Lever__Liquid_Soap_Volume*
LIquid_Soap_Users_from_Lever_and_OL_Response_to_Price_Change)



VR_Lever_New_Product_Capacity(t) = VR_Lever_New_Product_Capacity(t - dt) + (VR_Lever_New_Product_Capacity_Adjustment_rate) * dt INIT VR_Lever_New_Product_Capacity =

```
INFLOWS:
  VR Lever New Product Capacity Adjustment rate =
   VR Lever New Product Capacity Adjustment/ VR Lever Time to Adjust Capacity
VR_Lever_New_Product_Capacity_Adjustment = ((VR_Lever_Liquid_Soap_Volume*
  (1+VR_Lever_New_Product_Volume_Growth_Rate *
  VR_Lever_Expected_Time_to_reach_Capacity_Saturation))-(VR_Lever_New_Product_Capacity*
  VR_Lever_Capacity_Saturation_Threshold))
VR Lever New Product Volume Growth Rate =
 TREND(VR Lever Liquid Soap Volume, VR Lever Averaging Time for Market Information)
VR Lever Old Product Capacity(t) = VR Lever Old Product Capacity(t - dt) +
 (- VR Lever Old Product Capacity Adjustment rate) * dt
 INIT VR Lever Old Product Capacity =
  OUTFLOWS:
  VR_Lever_Old_Product_Capacity__Adjustment_rate =
   VR Lever Old Product Capacity Adjustment/ VR Lever Time to Adjust Capacity
VR Lever Old Product Capacity Adjustment = VR Lever Old Product Capacity-
  SMTH1(VR Dove Bar Soap Volume,
  VR Lever Capacity Planning Horizon, VR Lever Old Product Capacity)
VR Lever Time to Adjust Capacity =
VR_Lever__Expected_Time_to_reach_Capacity_Saturation =
VR_Lever_Averaging_Time_for_Market_Information =
VR Lever Capacity Planning Horizon =
VR Lever Capacity Saturation Threshold =
```



```
VR_Dove_Bar_Soap_Wholesale_Price =
VR_Dove_Bar_Soap_Cost_of_Goods_Sold*(1+VR_Lever_Old_Product_Actual_Gross_Margin)
VR_Dove_Bar_Soap_Cost_of_Goods_Sold = GRAPH(VR_Lever_Old_Product_Capacity)
VR_Lever_Liquid_Soap_Wholesale_Price =
VR_Lever_Liquid_Soap_Cost_of_Goods_Sold*(1+VR_Lever_New_Product_Actual_Gross_Martin_)
VR_Lever_Liquid_Soap_Cost_of_Goods_Sold = GRAPH(VR_Lever_New_Product_Capacity)
```

VR Lever Gross Margin Setting Decision Making Process

VR_Lever_New_Product_Actual_Gross_Martin = VR_Lever_New_Product_Initial_Gross_Margin* VR_Lever_New_Product_Goal_Attainment_effect_Initial_Gross_Margin

VR Lever New Product Initial Gross Margin =

VR_Lever_New_Product_Goal_Attainment_effect_Initial_Gross_Margin = GRAPH(VR Lever New Product Goal Attainment)

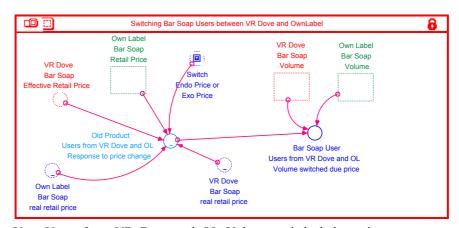
VR_Lever_New_Product_Goal_Attainment = VR_Lever_New_Product_Long_term_Market_Share/VR_Lever_Long_Term_Target_Market_Share

VR_Lever_Old_Product_Actual_Gross_Margin =
VR_Lever_Old_Product_Initial_Gross_Margin*
VR_Lever_Old_Product_Goal_Attainment_effect_Initial_Gross_Margin

VR Lever Old Product Initial Gross Margin =

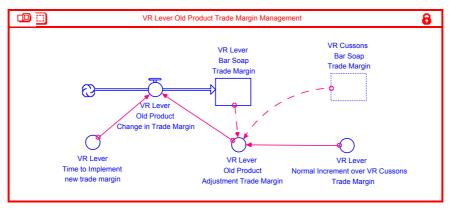
VR_Lever_Old_Product_Goal_Attainment_effect_Initial_Gross_Margin = GRAPH(SMTH1(VR_Dove_Bar_Soap_Market_Share / VR Lever Long Term Target Market Share, VR Lever Long Term Horizon))

VR Lever Long Term Horizon =



Bar_Soap_User_Users_from_VR_Dove_and_OL_Volume_switched_due_price = IF(Old_Product_Users_from_VR_Dove_and_OL_Response_to_price_change>=0) THEN (-Own_Label_Bar_Soap__Volume* Old_Product_Users_from_VR_Dove_and_OL_Response_to_price_change) ELSE (-VR_Dove_Bar_Soap_Volume* Old_Product_Users_from_VR_Dove_and_OL_Response_to_price_change)

Old_Product_Users_from_VR_Dove_and_OL_Response_to_price_change = GRAPH((VR_Dove_Bar_Soap_Effective_Retail_Price/Own_Label_Bar_Soap__Retail_Price))



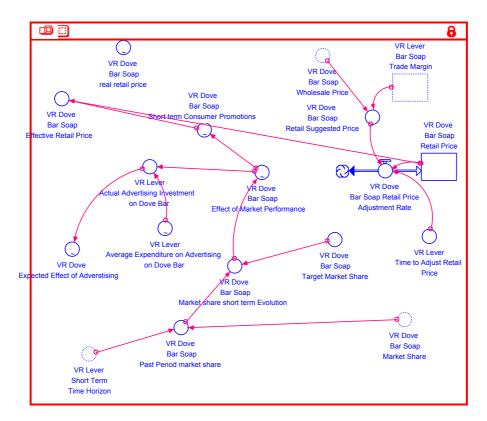
VR_Lever_Bar_Soap_Trade_Margin(t) = VR_Lever_Bar_Soap_Trade_Margin(t - dt) + (VR_Lever_Old_Product_Change_in_Trade_Margin) * dt INIT VR_Lever_Bar_Soap_Trade_Margin = INFLOWS:

VR_Lever_Old_Product_Change_in_Trade_Margin = VR_Lever_Old_Product__Adjustment_Trade_Margin/VR_Lever_Time_to_Implement_new_trade_margin

VR_Lever_Old_Product__Adjustment_Trade_Margin = (VR_Cussons_Bar_Soap_Trade_Margin+ VR_Lever_Normal_Increment_over_VR_Cussons_Trade_Margin)- VR_Lever_Bar_Soap_Trade_Margin

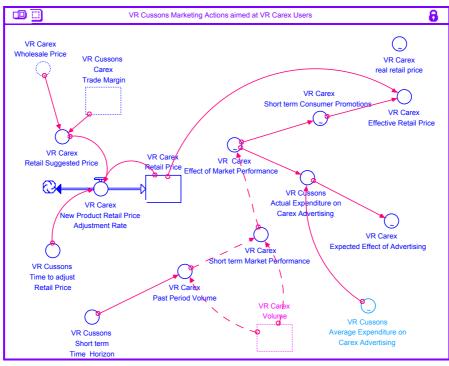
VR_Lever_Normal_Increment_over_VR_Cussons_Trade_Margin =

VR_Lever_Time_to_Implement_new_trade_margin =



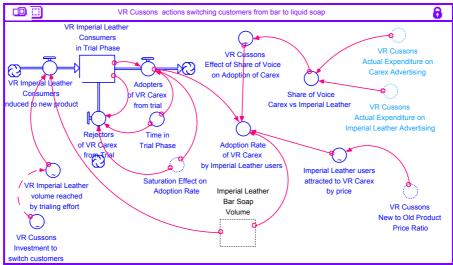
```
VR Dove Bar Soap Retail Price(t) = VR Dove Bar Soap Retail Price(t - dt) +
 (VR_Dove_Bar_Soap_Retail_Price__Adjustment_Rate) * dt
  INIT VR Dove Bar Soap Retail Price =
  INFLOWS:
  VR_Dove_Bar_Soap_Retail_Price__Adjustment_Rate =
   (VR Dove Bar Soap Retail Suggested Price-VR Dove Bar Soap Retail Price)
   /VR_Lever_Time_to_Adjust_Retail_Price
VR Dove Bar Soap Retail Suggested Price = VR Dove Bar Soap Wholesale Price*
 (1+VR Lever Bar Soap Trade Margin)
VR Lever Time to Adjust Retail Price =
VR Dove Bar Soap Market share short term Evolution =
  VR Dove Bar Soap Past Period market share / VR Dove Bar Soap Target Market Share
VR Dove Bar Soap Target Market Share =
VR Dove Bar Soap Past Period market share =
 SMTH1(VR_Dove_Bar_Soap_Market_Share, VR_Lever_Short_Term_Time_Horizon)
VR Dove Bar Soap Effect of Market Performance =
  GRAPH(VR Dove Bar Soap Market share short term Evolution)
VR Dove Bar Soap Short term Consumer Promotions =
  GRAPH(VR_Dove_Bar_Soap_Effect_of_Market_Performance)
VR_Dove_Bar_Soap_Effective_Retail_Price = VR_Dove_Bar_Soap_Retail_Price* (1-
  VR Dove Bar Soap Short term Consumer Promotions)
VR Lever Actual Advertising Investment on Dove Bar =
  VR Dove Bar Soap Effect of Market Performance*
  VR Lever Average Expenditure on Advertising on Dove Bar
VR Lever Average Expenditure on Advertising on Dove Bar = GRAPH(TIME)
VR Dove Expected Effect of Adverstising =
 GRAPH(SMTH1(VR_Lever_Actual_Advertising_Investment_on_Dove_Bar,))
VR_Dove_Bar_Soap_real_retail_price = GRAPH(TIME)
```

VR-Cussons

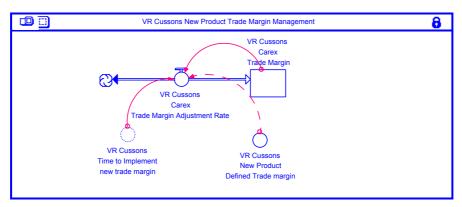


```
VR Carex Retail Price(t) = VR Carex Retail Price(t - dt) +
 (VR_Carex_New_Product_Retail_Price__Adjustment_Rate) * dt
 INIT VR Carex Retail Price =
  INFLOWS:
  VR Carex New Product Retail Price Adjustment Rate = (VR Carex Retail Suggested Price-
   VR Carex Retail Price)/VR Cussons Time to adjust Retail Price
VR Carex Retail Suggested Price =
  VR Carex Wholesale Price*(1+VR Cussons Carex Trade Margin)
VR Cussons Time to adjust Retail Price =
VR Carex Short term Market Performance = VR Carex Volume/VR Carex Past Period Volume
VR Carex Past Period Volume =
  SMTH1(VR Carex Volume, VR Cussons Short term Time Horizon)
VR Cussons Short term Time Horizon =
VR__Carex_Effect_of_Market_Performance = GRAPH(VR_Carex_Short_term_Market_Performance)
VR\_Carex\_Short\_term\_Consumer\_Promotions =
 GRAPH(VR_Carex_Effect_of_Market_Performance)
VR Carex Effective Retail Price = VR Carex Retail Price* (1-
  VR_Carex_Short_term_Consumer_Promotions)
VR_Carex_real_retail_price = GRAPH(TIME)
VR Cussons Actual Expenditure on Carex Advertising =
  VR Cussons Average Expenditure on Carex Advertising*
  VR Carex Effect of Market Performance
```

VR Cussons Average Expenditure on Carex Advertising = GRAPH(TIME)

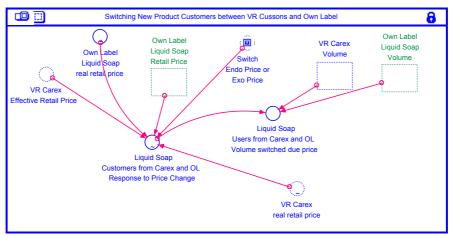


```
VR_Imperial_Leather__Consumers__in_Trial_Phase(t) =
  VR_Imperial_Leather__Consumers__in_Trial_Phase(t - dt) +
  (VR_Imperial_Leather_Consumers_induced_to_new_product -
  Adopters of VR Carex from trial - Rejectors of VR Carex from Trial) * dt
  INIT VR Imperial Leather Consumers in Trial Phase =
  INFLOWS:
  VR Imperial Leather Consumers induced to new product =
    VR Imperial Leather Bar Soap Volume*VR Imperial Leather volume reached by trialling
   effort
  OUTFLOWS:
  Adopters of VR Carex from trial =
   (VR_Imperial_Leather__Consumers__in_Trial_Phase/Time_in_Trial_Phase)*(1-
   Saturation_Effect_on__Adoption_Rate)
  Rejectors of VR Carex from Trial =
   (VR Imperial_Leather__Consumers__in_Trial_Phase/Time_in_Trial_Phase)
    *Saturation_Effect_on_Adoption_Rate
Time in Trial Phase =
VR_Imperial_Leather__volume_reached_by_trialling_effort =
  GRAPH(VR_Cussons_Investment_to_switch_customers)
VR_Cussons_Investment_to_switch_customers = GRAPH(VR_Carex_Market_Size_Attainment)
Adoption Rate of VR Carex by Imperial Leather users =
 (VR Imperial Leather Bar Soap Volume*Imperial Leather users attracted to VR Carex by p
  rice* VR Cussons Effect of Share of Voice on Adoption of Carex)* (1-
  Saturation Effect on Adoption Rate) + Adopters of VR Carex from trial
Share of Voice Carex vs Imperial Leather =
  VR Cussons Actual Expenditure on Carex Advertising/
  VR_Cussons_Actual_Expenditure_on__Imperial_Leather_Advertising
Imperial Leather users attracted to VR Carex by price =
  GRAPH(VR Cussons New to Old Product Price Ratio)
```



VR_Cussons_Carex_Trade_Margin(t) = VR_Cussons_Carex_Trade_Margin(t - dt) +
(VR_Cussons_Carex_Trade_Margin_Adjustment_Rate) * dt
INIT VR_Cussons_Carex_Trade_Margin =
INFLOWS:
VR_Cussons_Carex_Trade_Margin_Adjustment_Rate =
(VR_Cussons_New_Product_Defined_Trade_margin-VR_Cussons_Carex_Trade_Margin) /
VR_Cussons_Time_to_Implement_new_trade_margin

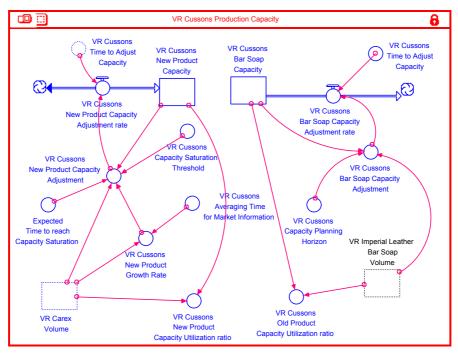
VR_Cussons_New_Product_Defined_Trade_margin =



Liquid_Soap_Users_from_Carex_and_OL__Volume_switched_due_price = IF(New_Product_Customers_from_Carex_and_OL_Response_to_Price_Change>=0)
THEN(-Own_Label_Liquid_Soap_Volume *
Liquid_Soap_Customers_from_Carex_and_OL_Response_to_Price_Change)
ELSE(VR_Carex_Volume*New_Product_Customers_from_Carex_and_OL_Response_to_Price_Change)

New_Product_Customers_from_Carex_and_OL_Response_to_Price_Change = GRAPH((VR Carex Effective Retail Price/Own Label Liquid Soap Retail Price))

Own Label Liquid Soap real retail price = GRAPH(TIME)



VR_Cussons_New_Product_Capacity(t) = VR_Cussons_New_Product_Capacity(t - dt) +
(VR_Cussons_New_Product_Capacity_Adjustment_rate) * dt
INIT VR_Cussons_New_Product_Capacity =
INFLOWS:
VR_Cussons_New_Product_Capacity_Adjustment_rate =
VR_Cussons_New_Product_Capacity_Adjustment/VR_Cussons_Time_to_Adjust_Capacity

VR_Cussons_New_Product_Capacity_Adjustment = ((VR_Carex_Volume* (1+VR_Cussons_New_Product_Growth_Rate * Expected_Time_to_reach_Capacity_Saturation))-(VR_Cussons_New_Product_Capacity * VR_Cussons_Capacity_Saturation_Threshold))

VR_Cussons_New_Product_Growth_Rate = TREND(VR Carex Volume,VR Cussons Averaging Time for Market Information)

Expected Time to reach Capacity Saturation =

VR_Cussons_Averaging_Time_for_Market_Information =

VR_Cussons_New_Product_Capacity_Utilization_ratio = VR_Carex_Volume/VR_Cussons_New_Product_Capacity

VR_Cussons_Bar_Soap_Capacity(t) = VR_Cussons_Bar_Soap_Capacity(t - dt) + (-VR_Cussons_Bar_Soap_Capacity_Adjustment_rate) * dt INIT VR_Cussons_Bar_Soap_Capacity = OUTFLOWS:

VR_Cussons_Bar_Soap_Capacity_Adjustment_rate = VR_Cussons_Bar_Soap_Capacity_Adjustment/VR_Cussons_Time_to_Adjust_Capacity

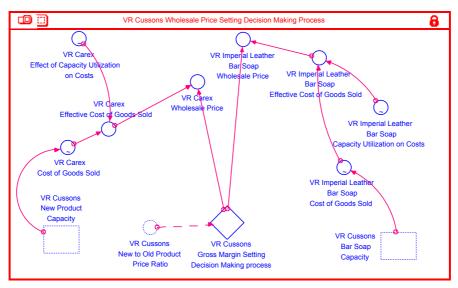
VR_Cussons_Bar_Soap_Capacity_Adjustment = VR_Cussons_Bar_Soap_Capacity - SMTH1(VR_Imperial_Leather_Bar_Soap_Volume, VR_Cussons_Capacity_Planning_Horizon, VR_Cussons_Bar_Soap_Capacity)

VR Cussons Capacity Planning Horizon =

VR_Cussons_Capacity_Saturation_Threshold =

```
VR_Cussons_Old_Product_Capacity_Utilization_ratio = VR_Imperial_Leather_Bar_Soap_Volume/VR_Cussons_Bar_Soap_Capacity
```

VR_Cussons_Time_to_Adjust_Capacity =



VR_Imperial_Leather_Bar_Soap_Wholesale_Price =
VR_Imperial_Leather_Bar_Soap_Effective_Cost_of_Goods_Sold *
(1+Firm_A_Old_product_Actual_Gross_Margin)

VR_Imperial_Leather_Bar_Soap_Effective_Cost_of_Goods_Sold = VR_Imperial_Leather_Bar_Soap_Cost_of_Goods_Sold*(1+ VR_Imperial_Leather_Bar_Soap_Capacity_Utilization_on_Costs)

VR_Imperial_Leather_Bar_Soap_Cost_of_Goods_Sold = GRAPH(VR_Cussons_Bar_Soap_Capacity)

VR_Imperial_Leather_Bar_Soap_Capacity_Utilization_on_Costs = GRAPH(VR Cussons Old Product Capacity Utilization ratio)

VR_Carex_Wholesale_Price = VR_Carex_Effective_Cost_of_Goods_Sold*(1+VR_Carex_Gross_Margin)

VR_Carex_Effective_Cost_of_Goods_Sold =
VR Carex Cost of Goods Sold*(1+VR Carex Effect of Capacity Utilization on Costs)

VR Carex Cost of Goods Sold = GRAPH(VR Cussons New Product Capacity)

VR_Carex_Effect_of_Capacity_Utilization__on_Costs = GRAPH(VR_Cussons_New_Product_Capacity_Utilization_ratio)

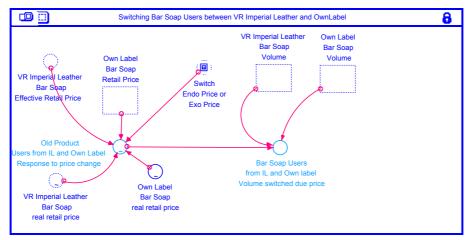
VR Cussons Gross Margin Setting Decision Making process

VR_Carex_Gross_Margin(t) = VR_Carex_Gross_Margin(t - dt) + (VR_Carex_Change_in_Gross_Margin) * dt
INIT VR_Carex_Gross_Margin =
OUTFLOWS:
VR_Carex_Change_in_Gross_Margin = ((VR_Carex_Gross_Margin*))

VR_Cussons_New_Product_Gross_Margin_Adjust_from_Size_Attainment)-VR_Carex_Gross_Margin)/VR_Cussons_Time_to_Adjust_New_product_Gross_Margin

VR_Cussons_Time_to_Adjust_New_product_Gross_Margin =

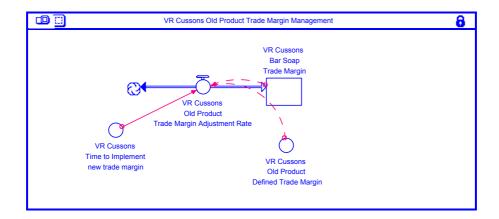
```
VR Cussons New Product Gross Margin Adjust from Size Attainment =
  VR Cussons New to Old Product Price Ratio /
  VR Cussons Defined Price Ratio New to Old Product
VR Cussons Defined Price Ratio New to Old Product(t) =
  VR Cussons Defined Price Ratio New to Old Product(t - dt) +
  (- VR_Cussons_Change_in_Defined_Price_Ratio) * dt
  INIT VR_Cussons_Defined_Price_Ratio_New_to_Old_Product =
  OUTFLOWS:
  VR Cussons Change in Defined Price Ratio =
   VR Cussons Adjustment of Defined Price Ratio/
   VR Cussons Time to Adjust Ratio
VR Cussons Time to Adjust Ratio =
VR Cussons Adjustment of Defined Price Ratio =
  VR_Cussons_Defined_Price_Ratio_New_to_Old_Product *
  VR Cussons New product Effect of Market Size Attainment on Ratio
VR Cussons New product Effect of Market Size Attainment on Ratio =
  GRAPH(VR Carex Market Size Attainment)
VR Carex Market Size Attainment = VR Cussons New Product Long term Market Size
 / Management Expected New Product Market Size
VR Cussons New Product Long term Market Size(t) =
  VR_Cussons_New_Product_Long_term_Market_Size(t - dt) +
  (VR_Cussons_New_Product_Adjustment_of_Market_Size) * dt
  INIT VR Cussons New Product Long term Market Size =
  INFLOWS:
  VR Cussons New Product Adjustment of Market Size = (VR Carex Volume-
   VR Cussons New Product Long term Market Size)/VR Cussons Long Term Horiz
Management Expected New Product Market Size =
VR_Cussons_Long_Term_Horizon =
VR Cussons Old product Actual Gross Margin =
  VR Cussons Old Product Initial Gross Margin *
  VR Cussons Old Product Effect of Market Evolution on Gross Margin
VR Cussons Old Product Effect of Market Evolution on Gross Margin =
  GRAPH(VR Imperial Leather Bar Soap Volume/VR Imperial Leather Bar Soap Long
  _Term_Market_Size_Evolution)
VR Cussons Old Product Initial Gross Margin =
VR Imperial Leather Bar Soap Long Term Market Size Evolution =
  SMTH1(VR Imperial Leather Bar Soap Volume, VR Cussons Long Term Horizon)
```



Bar_Soap_Users__from_IL_and_Own_label_Volume_switched_due_price = IF(Old_Product_Users_from_IL_and_Own_Label_Response_to_price_change>=0) THEN(-Own_Label_Bar_Soap__Volume*
Old_Product_Users_from_IL_and_Own_Label_Response_to_price_change)
ELSE(-VR_Imperial_Leather_Bar_Soap_Volume*
Old_Product_Users_from_IL_and_Own_Label_Response_to_price_change)

Old_Product_Users_from_IL_and_Own_Label_Response_to_price_change = GRAPH((VR_Imperial_Leather_Bar_Soap_Effective_Retail_Price/Own_Label_Bar_Soap__Retail_Price))

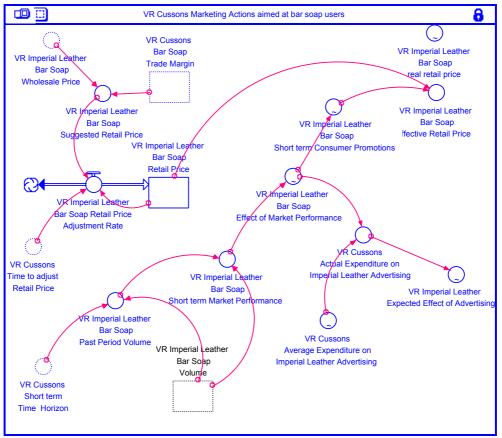
Own_Label_Bar_Soap__real_retail_price = GRAPH(TIME)



VR_Cussons_Bar_Soap_Trade_Margin(t) = VR_Cussons_Bar_Soap_Trade_Margin(t - dt) +
(VR_Cussons_Old_Product__Trade_Margin_Adjustment_Rate) * dt
INIT VR_Cussons_Bar_Soap_Trade_Margin =
INFLOWS:
VR_Cussons_Old_Product__Trade_Margin_Adjustment_Rate =
(VR_Cussons_Old_Product__Defined_Trade_Margin-VR_Cussons_Bar_Soap_Trade_Margin)/
VR_Cussons_Time_to_Implement_new_trade_margin

VR_Cussons_Old_Product_Defined_Trade_Margin =

VR_Cussons_Time_to_Implement_new_trade_margin =



VR_Imperial_Leather_Bar_Soap_Retail_Price(t) = VR_Imperial_Leather_Bar_Soap_Retail_Price(t - dt) + (VR_Imperial_Leather_Bar_Soap_Retail_Price__Adjustment_Rate) * dt
INIT VR_Imperial_Leather_Bar_Soap_Retail_Price =
INFLOWS:
VR_Imperial_Leather_Bar_Soap_Retail_Price__Adjustment_Rate =
(VR_Imperial_Leather_Bar_Soap_Suggested_Retail_Price-

VR_Imperial_Leather_Bar_Soap_Retail_Price)/ VR_Cussons_Time_to_adjust_Retail_Price

VR Imperial Leather Bar Soap Suggested Retail Price =

VR_Imperial_Leather_Bar_Soap_Short_term_Market_Performance = VR_Imperial_Leather_Bar_Soap_Volume/VR_Imperial_Leather_Bar_Soap_Volume

VR Imperial Leather Bar Soap Wholesale Price* (1+VR Cussons Bar Soap Trade Margin)

VR_Imperial_Leather_Bar_Soap_Past_Period_Volume = SMTH1(VR_Imperial_Leather_Bar_Soap_Volume,VR_Cussons_Short_term_Time__Horizon)

VR_Imperial_Leather_Bar_Soap_Effect_of_Market_Performance = GRAPH(VR Imperial Leather Bar Soap Short term Market Performance)

VR_Imperial_Leather_Bar_Soap_Short_term_Consumer_Promotions = GRAPH(VR_Imperial_Leather_Bar_Soap_Effect_of_Market_Performance)

VR_Imperial_Leather_Bar_Soap_Effective_Retail_Price = VR_Imperial_Leather_Bar_Soap_Retail_Price*(1- VR_Imperial_Leather_Bar_Soap_Short_term_Consumer_Promotions)

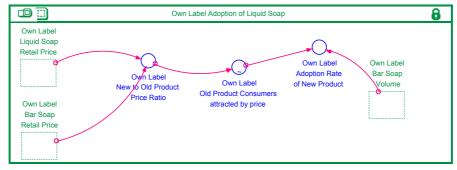
VR_Imperial_Leather_Bar_Soap_real_retail_price = GRAPH(TIME)

VR_Cussons_Actual_Expenditure_on__Imperial_Leather_Advertising = VR_Cussons__Average_Expenditure_on_Imperial_Leather_Advertising* VR Imperial Leather Bar Soap Effect of Market Performance

VR_Cussons__Average_Expenditure_on_Imperial_Leather_Advertising = GRAPH(TIME)

VR_Imperial_Leather_Expected_Effect_of_Advertising = GRAPH(SMTH1(VR_Cussons_Actual_Expenditure_on__Imperial_Leather_Advertising,))

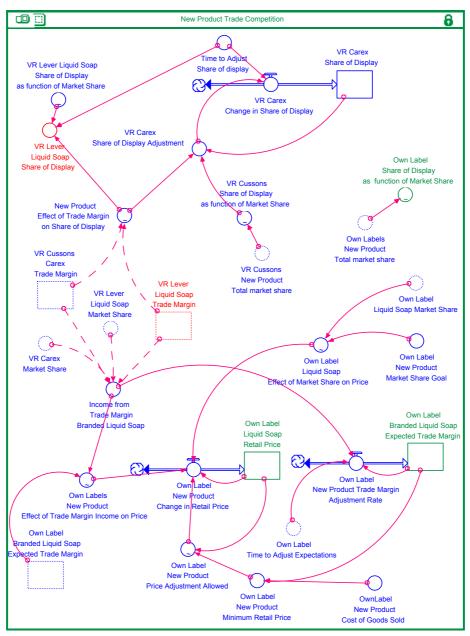
Own-labels



Own_Label_Adoption_Rate_of_New_Product =
(Own_Label_Bar_Soap__Volume*Own_Label_Old_Product_Consumers_attracted_by_price)*(1-Saturation_Effect_on__Adoption_Rate)

Own_Label_Old_Product_Consumers_attracted_by_price = GRAPH(Own_Label_New_to_Old_Product_Price_Ratio)

Own_Label_New_to_Old_Product_Price_Ratio =
Own_Label_Liquid_Soap_Retail_Price/Own_Label_Bar_Soap_Retail_Price



VR_Carex_Share_of_Display(t) = VR_Carex_Share_of_Display(t - dt) +
(VR_Carex_Change_in_Share_of_Display) * dt
INIT VR_Carex_Share_of_Display =
INFLOWS:
VR_Carex_Change_in_Share_of_Display =
VR_Carex_Share_of_Display Adjustment/Time to Adjust Share of display

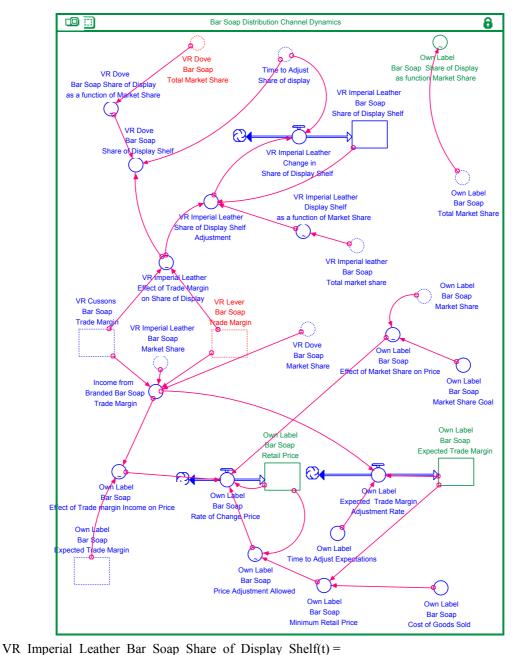
 $Time_to_Adjust_Share_of_display =$

VR_Carex_Share_of_Display_Adjustment =
(VR_Cussons_Share_of_Display_as_function_of_Market_Share*
New_Product_Effect_of_Trade_Margin_on_Share_of_Display)-VR_Carex_Share_of_Display

VR_Cussons_Share_of_Display_as_function_of_Market_Share = GRAPH(VR_Cussons_New_Product_Total_market_share)

New_Product_Effect_of_Trade_Margin_on_Share_of_Display = GRAPH(VR_Cussons_Carex_Trade_Margin/VR_Lever__Liquid_Soap_Trade_Margin)

```
VR Lever Liquid Soap Share of Display =
  SMTH1(New_Product_Effect_of_Trade_Margin_on_Share_of_Display *
  VR Lever Liquid Soap Share of Display as function of Market Share,
  Time_to_Adjust_Share_of_display)
VR_Lever_Liquid_Soap_Share_of_Display_as_function_of_Market_Share =
 GRAPH(VR_Lever_New_Product_Total_market_share)
Own Label Share of Display as function of Market Share =
  GRAPH(Own Labels New Product Total market share)
Own Label Liquid Soap Retail Price(t) = Own Label Liquid Soap Retail Price(t - dt) +
  (Own Label New Product Change in Retail Price) * dt
  INIT Own Label Liquid Soap Retail Price =
  INFLOWS:
 Own Label New Product Change in Retail Price = (Own Label Liquid Soap Retail Price*
   Own Labels New Product Effect of Trade Margin Income on Price)*
   Own Label New Product Price Adjustment Allowed +
   (Own Label Liquid Soap Retail Price*Own Label Liquid Soap Effect of Market Share on
   Price) *Own Label New Product Price Adjustment Allowed
Own Labels New Product Effect of Trade Margin Income on Price =
  GRAPH((Income from Trade Margin Branded Liquid Soap/
  Own_Label__Branded_Liquid_Soap_Expected_Trade_Margin))
Own Label New Product Price Adjustment Allowed =
  GRAPH(Own Label Liquid Soap Retail Price/Own Label New Product Minimum Retail Price
Own Label New Product Minimum Retail Price =
  OwnLabel New Product Cost of Goods Sold*
  (1+Own Label Branded Liquid Soap Expected Trade Margin)
OwnLabel New Product Cost of Goods Sold =
Own_Label_Liquid_Soap_Effect_of_Market_Share_on_Price =
  GRAPH(Own Label Liquid Soap Market Share/Own Label New Product Market Share Goal
Own_Label_New_Product__Market_Share_Goal =
Own Label Branded Liquid Soap Expected Trade Margin(t) =
  Own_Label__Branded_Liquid_Soap_Expected_Trade_Margin(t - dt) +
  (Own_Label_New_Product_Trade_Margin_Adjustment_Rate) * dt
  INIT Own_Label__Branded_Liquid_Soap_Expected_Trade_Margin =
  INFLOWS:
 Own Label New Product Trade Margin Adjustment Rate =
   (Income from Trade Margin Branded Liquid Soap-
   Own Label Branded Liquid Soap Expected Trade Margin)/
   Own Label Time to Adjust Expectations
Income from Trade Margin Branded Liquid Soap =
  (VR Cussons Carex Trade Margin*VR Carex Market Share)
  +(VR Lever Liquid Soap Trade Margin*VR Lever Liquid Soap Market Share)
```



VR_Imperial_Leather_Bar_Soap_Share_of_Display_Shelf(t - dt) +
(VR_Imperial_Leather_Change_in__Share_of_Display_Shelf) * dt
INIT VR_Imperial_Leather_Bar_Soap_Share_of_Display_Shelf =
INFLOWS:
VR_Imperial_Leather_Change_in__Share_of_Display_Shelf =
VR_Imperial_Leather_Share_of_Display_Shelf Adjustment/Time to Adjust Share_of_display

VR_Imperial_Leather_Share_of_Display_Shelf__Adjustment = (VR_Imperial_Leather__Display_Shelf_as_a_function_of_Market_Share* VR_Imperial_Leather_Effect_of_Trade_Margin_on_Share_of_Display)-VR_Imperial_Leather_Bar_Soap_Share_of_Display_Shelf

VR_Imperial_Leather_Effect_of_Trade_Margin_on_Share_of_Display = GRAPH(VR_Cussons_Bar_Soap_Trade_Margin/VR_Lever_Bar_Soap_Trade_Margin)

VR_Imperial_Leather__Display_Shelf_as_a_function_of_Market_Share = GRAPH(VR_Imperial_leather_Bar_Soap_Total_market_share)

```
VR Dove Bar Soap Share of Display Shelf =
  SMTH1(VR_Dove_Bar_Soap_Share_of_Display_as_a_function_of_Market_Share*
  VR Imperial Leather Effect of Trade Margin on Share Display, Time to Adjust Share of displ
 ay)
VR_Dove_Bar_Soap_Share_of_Display_as_a_function_of_Market_Share =
 GRAPH(VR_Dove_Bar_Soap_Total_Market_Share)
Own Label Bar Soap Share of Display as function Market Share =
  GRAPH(Own Label Bar Soap Total Market Share)
Own Label Bar Soap Retail Price(t) = Own Label Bar Soap Retail Price(t - dt) +
  (Own Label Bar Soap Rate of Change Price) * dt
 INIT Own Label_Bar_Soap__Retail_Price =
  INFLOWS:
  Own_Label_Bar_Soap_Rate_of_Change_Price = ((Own_Label_Bar_Soap__Retail_Price*
   Own Label Bar Soap Effect of Trade margin Income on Price)+
   Own Label Bar Soap Retail Price*
   Own Label Bar Soap Effect of Market Share on Price)*
   Own Label Bar Soap Price Adjustment Allowed
Own_Label_Bar_Soap_Effect_of_Trade_margin_Income_on_Price =
  GRAPH(Income from Branded Bar Soap Trade Margin/
  Own_Label_Bar_Soap_Expected_Trade_Margin)
Own_Label_Bar_Soap___Price_Adjustment Allowed =
  GRAPH(Own_Label_Bar_Soap_Retail_Price/Own_Label_Bar_Soap_Minimum_Retail_Price)
Own Label Bar Soap Minimum Retail Price = Own Label Bar Soap Cost of Goods Sold*
  (1+Own Label Bar Soap Expected Trade Margin)
Own Label Bar Soap Cost of Goods Sold =
Own Label Bar Soap Effect of Market Share on Price =
  GRAPH(Own Label Bar Soap Market Share/Own Label Bar Soap Market Share Goal)
Own_Label_Bar_Soap_Market_Share_Goal =
Own_Label_Bar_Soap_Expected_Trade_Margin(t) =
  Own Label Bar Soap Expected Trade Margin(t - dt) +
  (Own_Label_Expected_ Trade_Margin_Adjustment_Rate) * dt
  INIT Own_Label_Bar_Soap_Expected_Trade_Margin =
  INFLOWS:
 Own_Label_Expected__Trade_Margin_Adjustment_Rate =
   (Income from Branded Bar Soap Trade Margin-
   Own Label Bar Soap Expected Trade Margin)/ Own Label Time to Adjust Expectations
Income from Branded Bar Soap Trade Margin = (VR Cussons Bar Soap Trade Margin*
  VR Imperial Leather Bar Soap Market Share)+(VR Lever Bar Soap Trade Margin*
  VR Dove Bar Soap Market Share)
Own Label Time to Adjust Expectations =
```