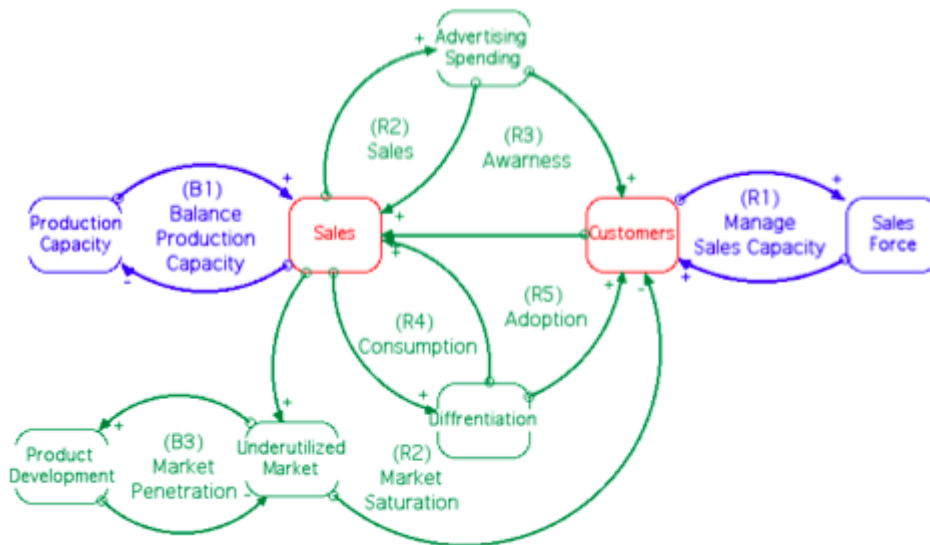


Complete Model Documentation

This Document Contains the complete model described in Amr Farouk and Saleh Paper An Explanatory Framework for the Growth of Small and Medium Enterprises, This Appendix describe the stock and flow diagrams, and with full variables description and mathematical formulation. The model was written and analyzed using Stella software available from isee systems on <http://www.iseesystems.com/> The following figure provides an overview of the submodel Diagram

1. Submodel:



The submodel described as follow:

Advertising Spending: This Sub-module represent the dynamics of optimizing advertising spending. And the effect of Uncertainty, internal information delay and limited know how on the ROI in Advertising

Customers: This Submodule Represent Customers acquiring and loosing dynamics, including the effect of Advertising, Sales Force and Differentiation on Adoption rate.

Differentiation: This Sub-module represent the dynamics of optimizing Investment in different differentiation activities including increasing product quality, variety, adding new features or acquiring new technology. The dynamics of differentiation include its effect on adoption and consumption and the effect of Uncertainty, internal information delay and limited know how on in level of investment in Differentiation

Production Capacity: This Submodule represent the dynamics of managing utilization and acquisition of production capacity

Product Development: This Submodule represent dynamics of overcoming market saturation by new product development.

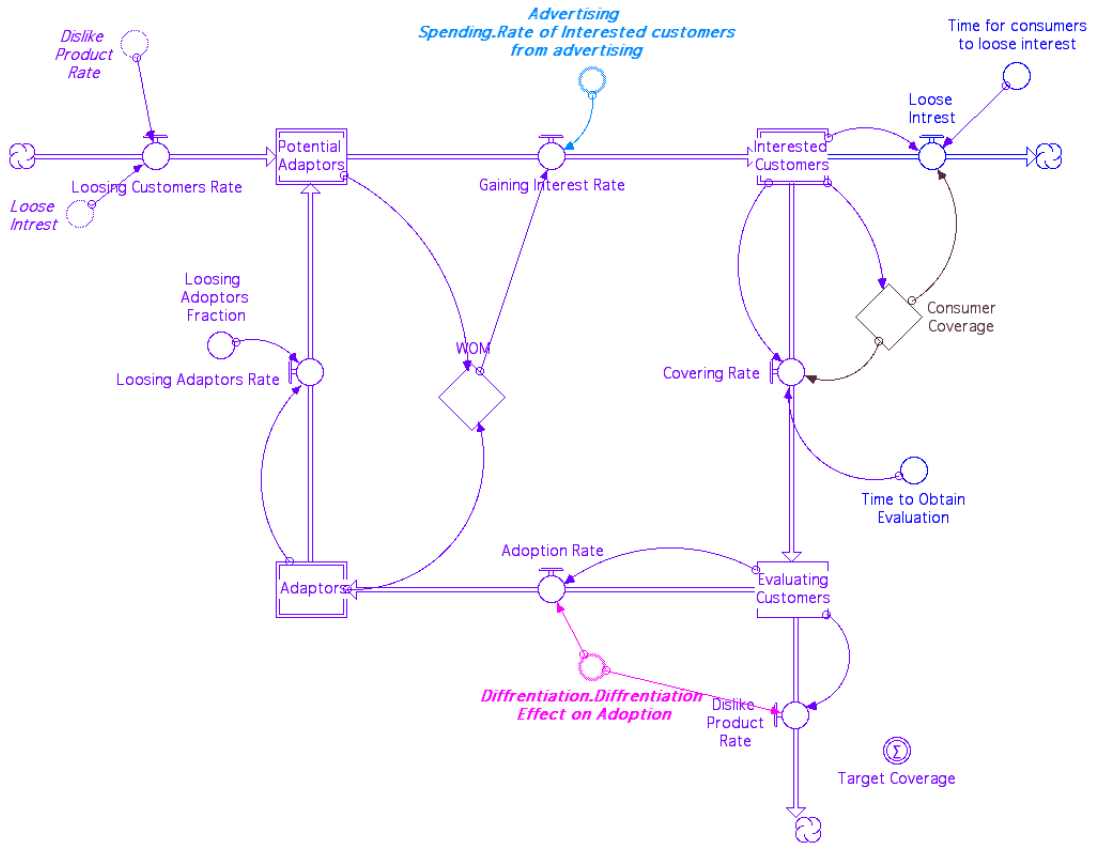
Sales: This Submodule represent the firm's dynamics of obtaining and fulfilling sales, as affected by demand, sales effectiveness and production capacity.

Sales Force: This Submodule represent the dynamics of managing sales force capacity utilization and acquisition

Underutilized Market: This Submodule represents the current level of market saturation, in the stock and flow diagram the components of this module were redistributed on differentiation and product development Submodule.

2. Customer Submodule:

This Sub module Represent Customers acquiring and losing dynamics, including the effect of Advertising, Sales Force and Differentiation on Adoption rate.



$$\square \text{ Adaptors}(t) = \text{Adaptors}(t - dt) + (\text{Adoption_Rate} - \text{Loosing_Adaptors_Rate}) * dt$$

INIT Adaptors = 4000

UNITS: customers (customer)

DOCUMENT: This Stock Represent Customers who already tried the firm's products and are found the product quality to be satisfactory, so they become adaptors for the products, or in other words loyal customers.

Units = Customers

Initial Value = 4000

INFLOWS:

$$\text{Adoption_Rate} = \text{Evaluating_Customers} * \text{Diffrentiation.Diffrentiation_Effect_on_Adoption}$$

UNITS: customer/mo

DOCUMENT: The rate at which new customers are converting to be adaptors when trying firm's products, this rate is mainly affected by the level of differentiation in firm's product.

Units = Customer/Month

OUTFLOWS:

Loosing_Adaptors_Rate =
(Adaptors*Loosing__Adoptors__Fraction) UNITS:
customer/mo

DOCUMENT: The Rate at which firm loose adaptors as a result of competition and substitute products.

Units Customers/ Month

Evaluating_Customers(t) = Evaluating_Customers(t - dt) +
(Covering_Rate - Adoption_Rate - Dislike__Product_Rate) * dt

INIT Evaluating_Customers = 1200

UNITS: customers (customer)

DOCUMENT: This Stock Represent Interested Customers who were successfully approached by Firm Sales Force, and in product trying and evaluation phase. Units = Customers

Intial Value = 1200

INFLOWS:

Covering_Rate =
(Covering__Fraction*Interested__Customers)/
Time_to_Obtain_Evaluation

UNITS: customer/mo

DOCUMENT: The Rate at which new customers try firm's product, as a result of being approached by sales force.


Units = Customers/ Month


OUTFLOWS:


Adoption_Rate =
Evaluating_Customers*
Diffrentiation.Diffrentiation_Effect
_on_Adoption UNITS:
customer/mo

DOCUMENT: The rate at which new customers are converting to be adaptors when trying firm's products, this rate is mainly affected by the level of differentiation in firm's product.


Units = Customer/Month


 Dislike__Product_Rate =
 Evaluating_Customers*(1-
 Diffrentiation.Diffrentiation_Effect_on
 _Adoption) UNITS: customer/mo
 DOCUMENT: The rate at which new customers dismiss the
 product due to unsatisfactory from current level of
 differentiation in firm's product. Units = Customer/Month


 Interested__Customers(t) = Interested__Customers(t - dt) +
 (Gaining_Interest_Rate
 - Loose__Intrest - Covering_Rate) * dt
 INIT Interested__Customers = 2800
 UNITS: customers (customer)
 DOCUMENT: This Stock Represent the Customers who already
 developed interest in product as a result of Advertising, but have not yet
 tried the product.
 Units = Customers
 Intial Value = 2800 Customers
 INFLOWS:

 Gaining_Interest_Rate = Adaption_from_WOM+
 Advertising__Spending.Rate_of_Interested_customers_from_
 advertising UNITS: customer/mo
 DOCUMENT: The rate at which new customers develop
 interest in firm's products a month, as affected by
 advertising.
 Units = Customers/Month

OUTFLOWS:

 Loose__Intrest =
 (Interested__Customers*Out_of__Coverage_Rate)/
 Time_for_consumers_to_loose_interest
 UNITS: customer/mo
 DOCUMENT: The rate at which newly interested customers loose
 interest as a result of lake of product availability.
 Units = Customers/Month

 Covering_Rate =
 (Covering__Fraction*Interested__Customers)/
 Time_to_Obtain_Evaluation
 UNITS: customer/mo
 DOCUMENT: The Rate at which new customers try firm's product,
 as a result of being approached by sales force.
 Uints = Customers/ Month

 Potential__Adaptors(t) = Potential__Adaptors(t - dt) +
 (Loosing_Adaptors_Rate + Loosing_Customers_Rate -
 Gaining_Interest_Rate) * dt

INIT Potential__Adaptors = Total__Population-
Interested__Customers- Evaluating__Customers


UNITS: customers (customer)


DOCUMENT: This Stock Represent the potential customers who
were not yet approached by the firm,

Units = Customers


Initial = Total Population - approached customers


INFLOWS:


 $Loosing_Adaptors_Rate = (Adaptors * Loosing_Adaptors_Fraction) UNITS: customer/mo$
 DOCUMENT: The Rate at which firm loose adaptors as a result of competition and substitute products.
 Units Customers/ Month


 $Loosing_Customers_Rate = Dislike_Product_Rate + Loose_Intrest$
 UNITS: customer/mo
 DOCUMENT: This is the rate at which firm loose potential customers as a result of losing interest or disliking the product
 Units= customer/month


OUTFLOWS:

 $Gaining_Interest_Rate = Adaption_from_WOM + Advertising_Spending.Rate_of_Interested_customers_from_advertising UNITS: customer/mo$
 DOCUMENT: The rate at which new customers develop interest in firm's products a month, as affected by advertising.
 Units = Customers/Month

 $Loosing_Adaptors_Fraction = .01$
 UNITS: 1/months (1/mo)
 DOCUMENT: This variable represent percentage of adaptors firm loose in average a month as a result of competition and substitute products.
 Units = 1/month
 Variable is standardized at a level of 1% of current adaptors a month losing interest

 $Target_Coverage = Evaluating_Customers + Adaptors + Interested_Customers$
 UNITS: customers (customer)
 DOCUMENT: This Variable represent the number of customers targeted to be covered by sales force, including customers who are already adaptors and other in evaluation stage and new customers who gained recent interest from advertisign
 Units = Customers

 $Time_for_consumers_to_loose_interest = 6$
 UNITS: months (mo)
 DOCUMENT: This Variable represent the average time consumer stay before losing interest in product due to non-availability of the product.
 Units = Month
 Variable Standarized at 6 Months

 $Time_to_Obtain_Evaluation = 3$
 UNITS: months (mo)

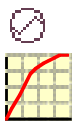
DOCUMENT: This Variable represent the average time Sales force need to convince new customer to try the product.
Units = Month
Variable = 3 Months

Customers.Consumer Coverage: DOCUMENT: This Sub module
Represent the
effect of current sales force capabilities in approaching new
customers

- Available__capacity = Sales_Force.Covering__Capacity-Adaptors
 UNITS: customers (customer)
 DOCUMENT: This Variable Represent the remaining sales capacity that can be dedicated to acquiring new customers after decreasing the current customers served
 Unit = Customers
- Covering__Fraction = If Switch_Sales_Capacity_Effect = 1 Then
 effect_of_Available_capacity__utilization_on_covering_rate*
 Refrence__Covering_Fraction
 Else
 Refrence__Covering_Fraction
 UNITS: Unitless
 DOCUMENT: The Variable represent the fraction of interested customers that current sales force can convert to evaluation customers.
 The variable is controld by a switch to isolate the effect of current capacity when needed.
 Unit = Unitless
- Out_of__Coverage_Rate = 1-Covering__Fraction
 UNITS: Unitless
 DOCUMENT: This Variable represent the rate of customers tha will be lost due to lake of coverage
 Unit = Unitless

○
 Refrence__Covering_Fraction = .7
 UNITS: Unitless
 DOCUMENT: This Variable represent the standard fraction of interested customers that current sales force can convert to evaluation customers.
 Unit = Unitless
 Variable Standarized at 70%

○
 Switch_Sales_Capacity_Effect = 1
 UNITS: Unitless
 DOCUMENT: The variable is a switch to control the effect of current capacity on covering fraction when needed.
 Unit = Unitless
 The variable can be switch by simulation user between 0 and 1
 effect_of_Available_capacity__utilization_on_covering_rate =
 GRAPH(Available__capacity/Interested__Customers)
 (0.00, 0.00), (0.2, 0.2), (0.4, 0.38), (0.6, 0.55), (0.8, 0.7), (1.00, 0.8), (1.20,



0.85), (1.40, 0.9), (1.60, 0.95), (1.80, 1.00), (2.00,
1.00) UNITS: Unitless

DOCUMENT: This variable represent graphically the relation between
Current Sales Capacity and covering capacity, the purpose of using this
variable is to prevent unrealistic sharp discontinuity in acquiring
customers, this method have been suggested by Sterman (2000 page 530)

$F(0) = 0$ $F(\infty) = 1$

Customers.WOM:DOCUMENT: This Submodule represent the effect of Word Mouth on the arousing interestin in ew customers

$$\text{Adaption_from_WOM} = \frac{\text{Interest_Fraction} * \text{Contact_Rate} * \text{Potential_Adaptors} * \text{Adaptors}}{\text{Total_Population}}$$

UNITS: customer/mo

DOCUMENT: Rate of Customers Gaining Interest as a result of word of mouth

Units = Customers/month

Contact_Rate = 10

UNITS: 1/month (1/mo)

DOCUMENT: The Rate at which customers contact
Units per month

Variable is standardized at 10 a month

$$\text{Interest_Fraction} = .0015$$

UNITS: Unitless

DOCUMENT: This represent the fraction of population who will gain interest in firm's product when if recpmmended by other customers

Units = Unitless

Variable is

standarized at

$$.15\%$$

Total_Population

$$= 250000$$

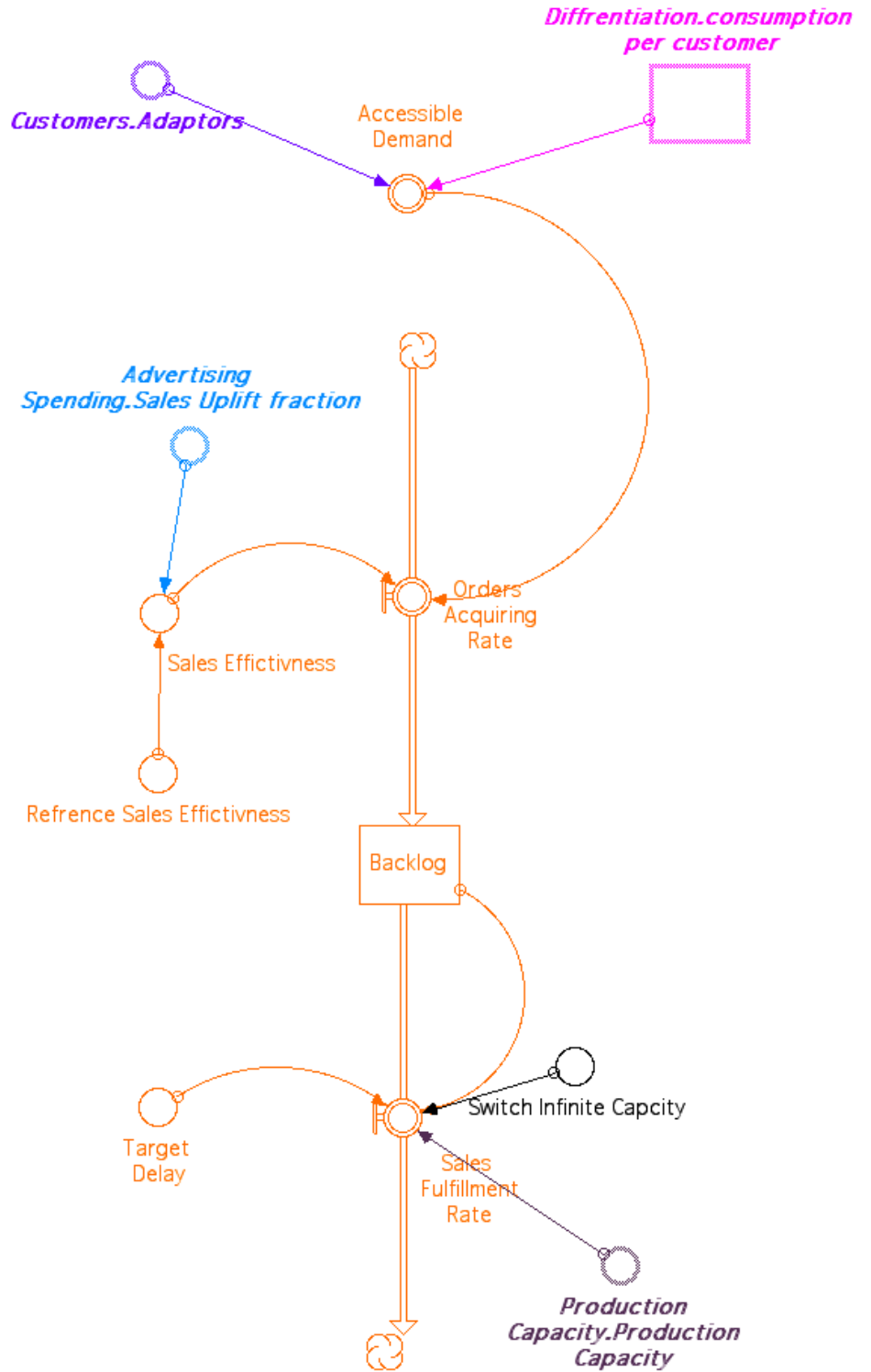
UNITS: customers (customer)

DOCUMENT: This is the total number of customers in the market including current adopters, potential adaptors and other customers in different adoption stages. Units = Customers

Initial Value = 250,000 Customers

3. Sales Submodule

This Submodule represents the firm's dynamics of obtaining and fulfilling sales, as affected by demand, sales effectiveness and production capacity.



$Backlog(t) = Backlog(t - dt) + (Orders_Acquiring_Rate - Sales_Fulfillment_Rate) \cdot dt$

dt

INIT Backlog = 25000


UNITS: units (unit)

DOCUMENT: This stock represent the current sales orders that have not yet been fulfilled.

Units = Unit/month

Initial Value = 25000 Units per month

INFLOWS:


 Orders__Acquiring_Rate =
Accessible__Demand*Sales_Effictivness

UNITS: unit/mo

DOCUMENT: This variable represents that rate at which the firm obtain orders a month

Units = Units/ month^2

OUTFLOWS:

 Sales__Fulfillment_Rate = If Switch_Infinite_Capcity=0

Then


Min(Backlog/Target__Delay,Production_Capacity.Productio
n_Capacity) Else

Backlog/Target__Delay

UNITS: unit/mo

DOCUMENT: This variable represent the rate at which firm fulfill its sales, as affected by both current production capacity and target delay.

Units = Units/month^2

 Accessible__Demand =
Customers.Adaptors*
Diffrentiation.consumption_per
_customer

UNITS: unit/mo

DOCUMENT: Accessible demand represent the maximum demand that firm can achieve considering the current range of products firm offers and current customers firm

Cover.

Units = Units / month

- Reference_Sales_Effictivness = .4
 UNITS: Unitless
 DOCUMENT: This variable represent the standard sales effectiveness without other factors like change in advertising or pricing.
 Units = unitless
 This variable is standardized at level of 40%
- Sales_Effictivness =
 Advertising__Spending.Sales_Uplift_fraction+
 Reference_Sales_Effictivness
 UNITS: Unitless
 DOCUMENT: This variable represents the firm's sales effectiveness in obtaining orders.
 Units = Unitless
- Switch_Infinite_Capcity = 0
 UNITS: Unitless
 DOCUMENT: The variable is a switch to control the effect of current production capacity on sales fulfillment rate when needed.
 Unit = Unitless
 The variable can be switch by simulation user between 0 and 1

Target

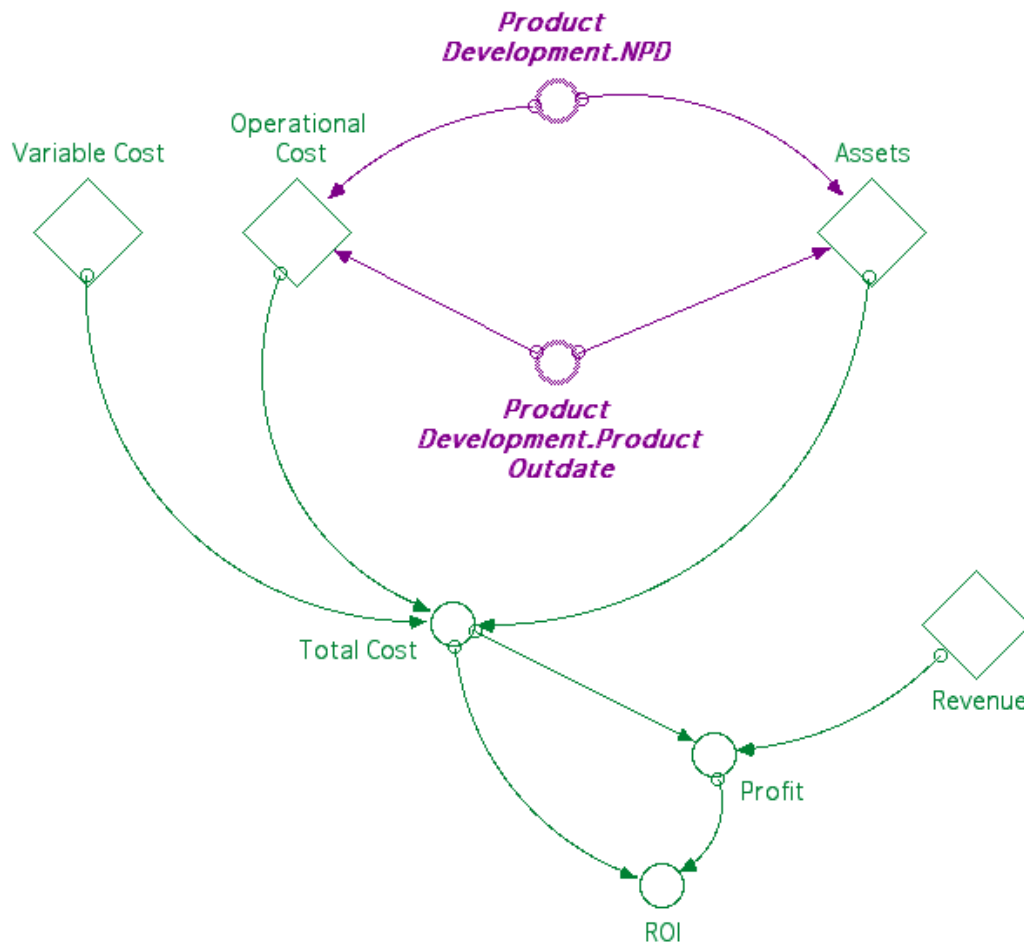
__Dela

y = 1

UNITS: months (mo)
 DOCUMENT: This variable represent the time delay that firm target not to exceed before fulfilling the order, this delay represent the perceived acceptable delay by the customer.
 Units = Months
 This variable is standardized at a level of 1 month

4. Financial Submodule

This Submodule represents the financial results of current firm operation, including costs, depreciation, revenue profit and return on investment.



- Profit = Revenue₂ - Total_Cost
 UNITS: US dollars per month (USD/mo)
 DOCUMENT: This Variable Represent the firm Profit
 Units = USD/month
- ROI =
 Profit/Total
 _Cost
 UNITS: Unitless
 DOCUMENT: This Variable represent the Firms general Return on
 Investment
 Units = USD/ Month
- Total_Cost = Operation__Cost + Depreciation_Rate + Direct_Cost
 UNITS: US dollars per month (USD/mo)

DOCUMENT: This variable represent the firm's total cost, which include Total Direct cost, Operation Cost and Depreciation
 Units = USD/ Month

Financial

Perfo

rmance.Assets:

$$\square \text{ Assets_2}(t) = \text{Assets_2}(t - dt) + (\text{Acquire_Assets} - \text{Assets_Reduction_Rate}) * dt$$

INIT Assets_2 = 500000

UNITS: US Dollars (USD)

DOCUMENT: This Variable represent the value of the accumulated assets

Units = USD

Initial

Value =

500,000

USD

INFLOW

S:

$$\square \text{ Acquire_Assets} = \text{Average_Assets_Per_New_Product} * \text{Product_Development.NPD}$$

UNITS: US dollars per month (USD/mo)

DOCUMENT: This variable represent the rate at which firm accumlate new assets

Units = USD/month

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S
:

$$\square \text{ Assets_Reduction_Rate} = \text{Depreciation_Rate} + \text{Reduced_Assets_of_Terminated_Products}$$

UNITS: US dollars per month (USD/mo)
 DOCUMENT: This variable represent the rate at which firm Depreciate current assets

Units = USD/month

$$\circ \text{ Average_Assets_Per_New_Product} = 1000000$$

UNITS: US Dollars/products (USD/products)

DOCUMENT: This Variable Represent the Average Assets acquired per new product. Units = USD/ Product

This Variable is standardized at 1,000,000 USD per new product

○ Average_Assets__Per_Product =
Assets_2/Product__Development.Products

UNITS: US Dollars/products (USD/products)

DOCUMENT: This variable represent the average value of assets per products. Units = USD/ Product

- Depreciation_Fraction = .08
 UNITS: 1/month (1/mo)
 DOCUMENT: This variable represent the average fraction at which the assets is depreciated
 Units = 1/ month
 This variable is standardized at 8% which represent average Depreciation of 12.5 year per asset.
- Depreciation_Rate = Assets_2*Depreciation_Fraction
 UNITS: US dollars per month (USD/mo)
 DOCUMENT: This variable represent the total amount of depreciation. Units = USD/ Month
- Reduced_Assets_of__Terminated_Productds =
 Average_Assets__Per_Product*
 Product__Development.Product_Outdate
 UNITS: US dollars per month (USD/mo)
 DOCUMENT: This Variable represent reduction of assets as a result of current level of prodcuts termination
 Units = USD/ Month

Financial Performance.Operational Cost:

□ $Operation_Cost(t) = Operation_Cost(t - dt) + (Increase_Opretation_Cost - Decrease_Operation_Cost) * dt$
 INIT $Operation_Cost = 50000$
 UNITS: US dollars per month (USD/mo)
 DOCUMENT: This variable represent the time the total indirect operation cost the firm pay monthly, include service departments like accounting and HR and which cannot be allocated directly on certain product.
 Units USD/month
 Intial Value 50,000 USD/Month

INFLOWS:

➡ Increase_Opretation_Cost =
 Product__Development.NPD*
 Marginal_Operation_Cost__Per_Product
 UNITS: usd/mo^2
 DOCUMENT: This Variable represent the rate which the firm increase new operation cost a month, for example by renting new building or employing for new job.
 Units = USD/ Month² (USD per

month each month) OUTFLOWS:

➡ Decrease_Operation_Cost =
 Marginal_Operation_Cost__Per_Product*
 Product__Development.Product_Outdate
 UNITS: usd/mo^2
 DOCUMENT: This Variable represent the rate which the firm decrease current operation cost a month, for example

by termination rent building contract or canceling current
job.
Units = USD/ Month² (USD per month each month)



Marginal_Operation_Cost__Per_Product = 20000
 UNITS: US Dollars/products-months (USD/products-mo)
 DOCUMENT: This variable represent the marginal operation of adding or removing a product.
 Units = USD/Month-product
 This Variable is standardized at 20,000 USD/ month per product

Financial Performance.Revenue:



Recent__Revenue(t) = Recent__Revenue(t - dt) + (Change_in
 Recent_Revenue) * dt

INIT Recent__Revenue = 170000
 UNITS: US dollars per month (USD/mo)
 DOCUMENT: This Variable represent the firm's recent revenue, this is the revenue achieved in the last period of budgeting.
 Units = USD/ Month
 Initial Value = 170,000 USD/ Month

INFLOWS:



Change_in__Recent_Revenue = (Revenue_2-
 Recent__Revenue)/ Revenue__Reporting_Delay

UNITS: usd/mo^2
 DOCUMENT: This variable represent the rate of change in recent revenue as a a result of new level of revenue and reporting delay.

Uni
 ts
 =
 US
 D/
 mo
 n^2



Price = 10
 UNITS: US Dollars/units (USD/unit)
 DOCUMENT: This Variable Represent the Average Price per Unit
 Units = USD/ Unit
 This Variable is standardized at a level of 10 USD/ Unit



Revenue_2 = Sales.Sales__Fulfillment_Rate*Price
 UNITS: US dollars per month (USD/mo)
 DOCUMENT: This Variable represents the achieved sales revenue
 Units = USD/ Month



Revenue__Reporting_Delay = 3
 UNITS: months (mo)
 DOCUMENT: A one quarter-year delay is assumed in the budgeting process. Units = Months
 This variable is standardized on 3 months

Financial Performance.Variable Cost:



Direct_Cost = Direct_Cost__Per_Unit*Sales.Sales__Fulfillment_Rate

UNITS: US dollars per month (USD/mo)

DOCUMENT: This Variable represent the Direct cost total direct cost for all the sales fulfilled in the last month

Units = USD/ Month

Direct_Cost__Per_Unit = 5

UNITS: US Dollars/units (USD/unit)

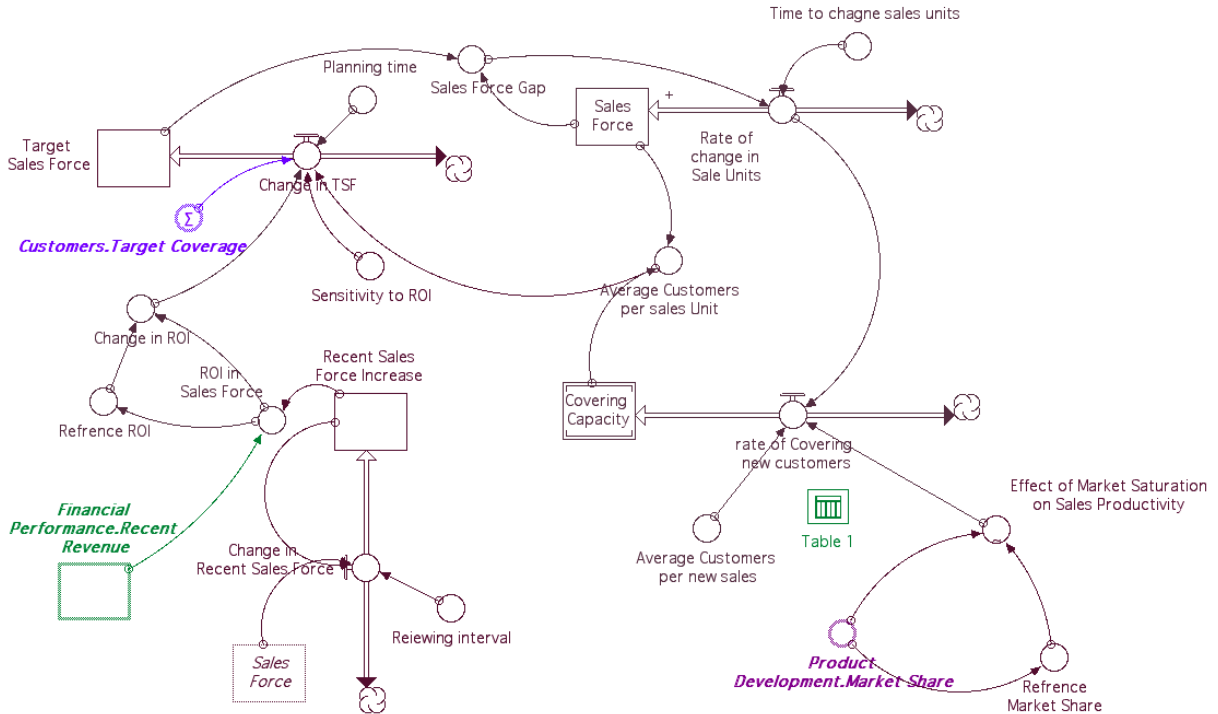
DOCUMENT: This Variable represent the The Direct cost per unit

Units = USD/ Unit

This variable is standardized at 5 USD/units

5. Sales Force Sub-Module

This Sub-module represents the dynamics of managing sales force capacity utilization and acquisition



$$\square \text{ Covering_Capacity}(t) = \text{Covering_Capacity}(t - dt) + (\text{rate_of_Covering_new_customers}) * dt$$

INIT Covering__Capacity = 8000

UNITS: customers (customer)

DOCUMENT: This Variable represent total number of customers that can be reached by the current sales force.

Unit = Customers

Intial Value = 8000 Customers

INFLOWS:

$$\text{rate_of_Covering_new_customers} = \text{Rate_of_change_in_Sale_Units} * \text{Average_Customers_per_new_sales} * \text{Effect_of_Market_Saturation_on_Sales_Productivity}$$


UNITS: customer/mo

DOCUMENT: This variable represent the rate of change in covering new customers.

Units = Customers / month


$\text{Recent_Sales_Force_Increase}(t) = \text{Recent_Sales_Force_Increase}(t - dt) + (\text{Change_in_Recent_Sales_Force}) * dt$
 INIT $\text{Recent_Sales_Force_Increase} = 2$
 UNITS: employees (employee)
 DOCUMENT: This Variable Represent the recent Sales Force Increase
 Units = employees
 Initial value 2 Sales Units

INFLOWS:

 $\text{Change_in_Recent_Sales_Force} = (\text{Sales_Force} - \text{Recent_Sales_Force_Increase}) / \text{Reiewing_interval}$
 UNITS: employee/mo
 DOCUMENT: This variable represent the change in recenet Sales Force
 Units = employees/ month


$\text{Sales_Force}(t) = \text{Sales_Force}(t - dt) + (\text{Rate_of_change_in_Sale_Units}) * dt$
 INIT $\text{Sales_Force} = 2$
 UNITS: employees (employee)
 DOCUMENT: this stock represent number of sales units, each sales unit represent sales man with his Van car.
 Units: employees
 Initial: 2 Sales Units

INFLOWS:

 Rate_of_change_in__Sale_Units =
 Sales_Force_Gap/
 Time_to_chagne_sales_units
 UNI
 TS:
 empl
 oyee
 /mo

DOCUMENT: This rate represent the average change in sales units per period, such change can occur by recruiting new sales units or by dismissing current sales unit

unit =
 employees
 per month

 Target__Sales_Force(t) = Target__Sales_Force(t - dt) + (Change_in_TSF) *
 dt

INIT Target__Sales_Force = 4


UNITS: employees (employee)

DOCUMENT: This Variable represent the targeted Sales force as planned by entrepreneur

Units = employees

Intial value = 4 employees (sales units)

INFLOWS:

 Change_in_TSF = Round(((Customers.Target_Coverage/
 Average_Customers_per_sales_Unit)*Change_in_ROI^Sensitivit
 y_to_ROI)/ Planning_time

UNITS: employee/mo


DOCUMENT: This variable represent the change rate in targeted sales force

Units = Employees per Month

 Average_Customers_per_sales_Unit = Covering__Capacity/Sales_Force

UNITS: customers/employees (customer/employee)

DOCUMENT: This variable represent the average customers covered per sales units. Units = Customers per employee

 Average_Customers__per_new_sales = 4000

UNITS: customers/employees (customer/employee)

DOCUMENT: This Variable represent average customers covered by new hire of sales units.

Units = customers/ employee

This Variable is standardized at a level of 4000 Customers per Employee, as according to the case single sales man in average cover 200 retailers where in average every retailer cover 20 customers.

- Change_in_ROI =
ROI_in__Sales_Force/Refrence_ROI
UNITS: Unitless
DOCUMENT: This Variable represent the recent change in ROI as a result of changing sales force
Units = Unitless

Planning_time = 1
UNITS: months (mo)

DOCUMENT: This variable represent time needed to decide on target change
Units = Month
This Variable is standardized on 1 month

○ Reference_Market_Share =
init(Product__Development.Market_Share) UNITS:
Unitless
DOCUMENT: This Variable represent standard market share as a reference point
Units = Unitless
Initial Value = 15% market share

○ Reference_ROI =
init(ROI_in__Sales_Force)
UNITS: employee-mo/usd
(employee-mo/usd)
DOCUMENT: This variable represent the standard return on investment in sales force
Units = Employee-month/usd (usd per month return from each new employee)

○
Reviewing
_interval
= 6
UNITS: months (mo)
DOCUMENT: This variable represent the average time interval between planning review to the sales force
Units = months
this variable is standardized at 6 months

○ ROI_in__Sales_Force =
Recent_Sales_Force_Increase/
Financial__Performance.Recent__Revenue
UNITS: employee-mo/usd (employee-mo/usd)
DOCUMENT: This variable represent the return on investment in sales force
Units = Employee-month/usd (usd per month return from each new employee)

○ Sales_Force_Gap = Target__Sales_Force-Sales_Force
UNITS: employees (employee)
DOCUMENT: This Variable represent the gap between target sales force and current sales force

Units = employees



Sensitivity_to_ROI = .05

UNITS: Unitless

DOCUMENT: This variable represent the entrepreneur sensitivity to change in ROI

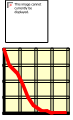
units = unitless

This variable is standardized on .05

DOCUMENT: This variable represent the time needed to recruit and train new sales in case of increasing sales units, and the time needed to dismiss sales units include notice period.

Units = Months

This variable is standardized on the level of 3 months



Effect_of_Market_Saturation_on_Sales_Productivity =

GRAPH(Product_Development.Market_Share/Refrence_Market_Share)
(0.00, 0.99), (0.2, 0.836), (0.4, 0.759), (0.6, 0.648), (0.8, 0.511), (1.00,
0.43), (1.20, 0.374), (1.40, 0.374), (1.60, 0.347), (1.80, 0.33), (2.00,
0.33)

UNITS: Unitless

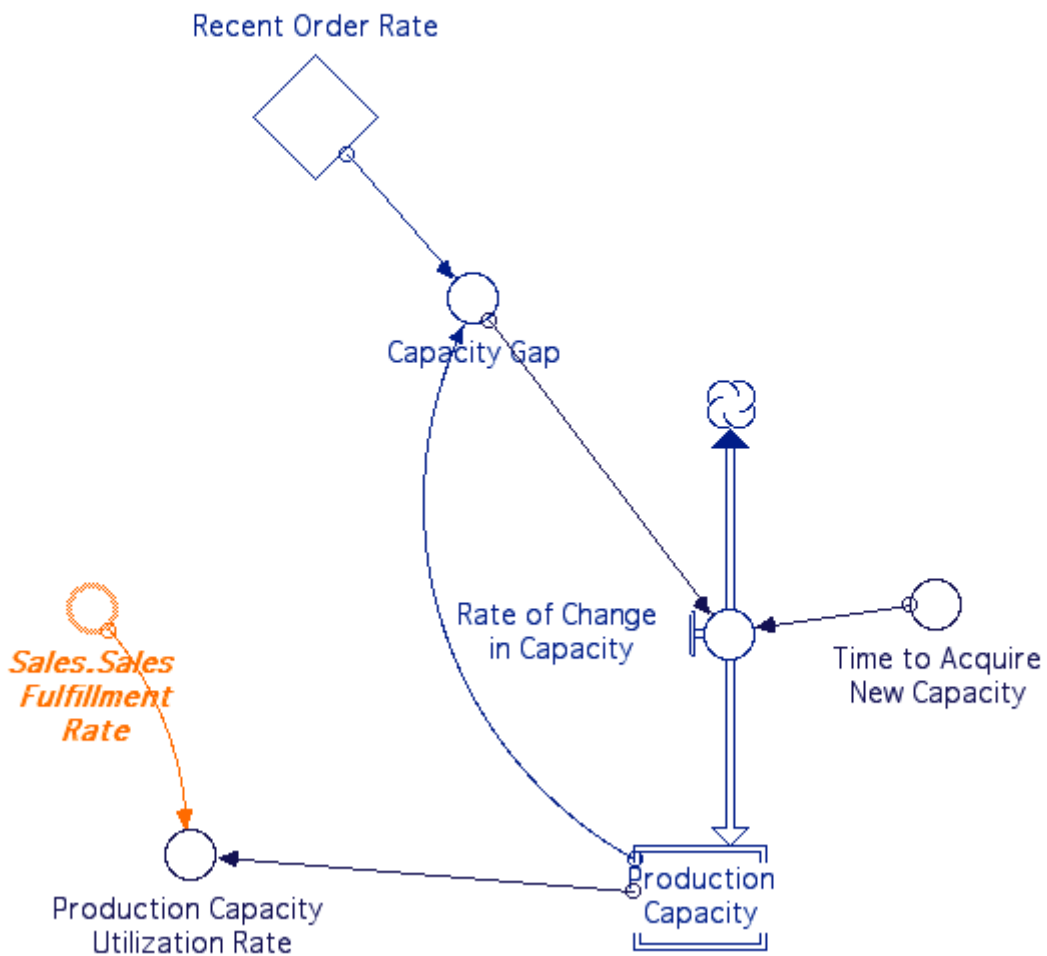
DOCUMENT: This variable represent graphically the effect of Market Saturation on the ability of new sales unit added to cover customers, the purpose of using this variable is to prevent unrealistic sharp discontinuity in covering customers, this method have been suggested by Sterman (2000 page 530)

Units = Unitless

$F(0) = 1$ $F(\infty) = 0$

6. Production Capacity Submodule

This Sub-module represents the dynamics of managing utilization and acquisition of production capacity.



- $Production_Capacity(t) =$
 $Production_Capacity(t - dt) +$
 $(Rate_of_Change_in_Capacity) * dt$
 INIT $Production_Capacity = 10000$
 UNITS: unit/mo
 DOCUMENT: This variable represent the firm's production capacity per month
 Units = Units/ month
 Intial value = 10000 units a month

INFLOWS:

- ⊗ Rate_of_Change__in_Capacity =
Delay(Capacity_Gap,6)/
Time_to_Acquire_New_Capacity
UNITS: unit/mo²
DOCUMENT: This Variable represents the rate of change in
production capacity
Units = Units/month² (units per month change per month)

- Capacity_Gap = If (Recent__Order_Rate >
Production_Capacity) THEN Recent__Order_Rate-
Production_Capacity
ELSE
0
UNITS: unit/mo
DOCUMENT: This variable represent the gap between curent orders rate,
and firm's production capacity to fulfill this orders
Units = Units/month

- Production_Capacity__Utilization_Rate =
Sales.Sales__Fulfillment_Rate/ Production_Capacity
UNITS: Unitless
DOCUMENT: This variable represent production utilization rate
Units = unitless

- Time_to_Acquire_New_Capacity = 3
UNITS: months (mo)
DOCUMENT: This variable represent the time needed to acquire production
capacity
(buy
new
mac
hine
s)
Unit
s =
Mon
th
This variable is standarized at 3 months

Production Capacity.Recent Order Rate:

$$\square \text{ Recent_Order_Rate}(t) = \text{Recent_Order_Rate}(t - dt) + (\text{Change_AOR}) * dt$$

INIT Recent_Order_Rate = 7000

UNITS: unit/mo

DOCUMENT: This variable represent recently reported sales orders rate

Units = units/month

Initial value is 7000 units a month

INFLOWS:

$$\otimes \text{ Change_AOR} = (\text{Sales.Orders_Acquiring_Rate} - \text{Recent_Order_Rate}) / \text{Time_to_Gain_confidence_in_Orders}$$

UNITS: unit/mo²

DOCUMENT: This variable represent the rate of change in recent order value.

Units = Unit/mo² (Units/month change each month)

$$\circ \text{ Time_to_Gain_confidence_in_Orders} = 6$$

UNITS: months (mo)

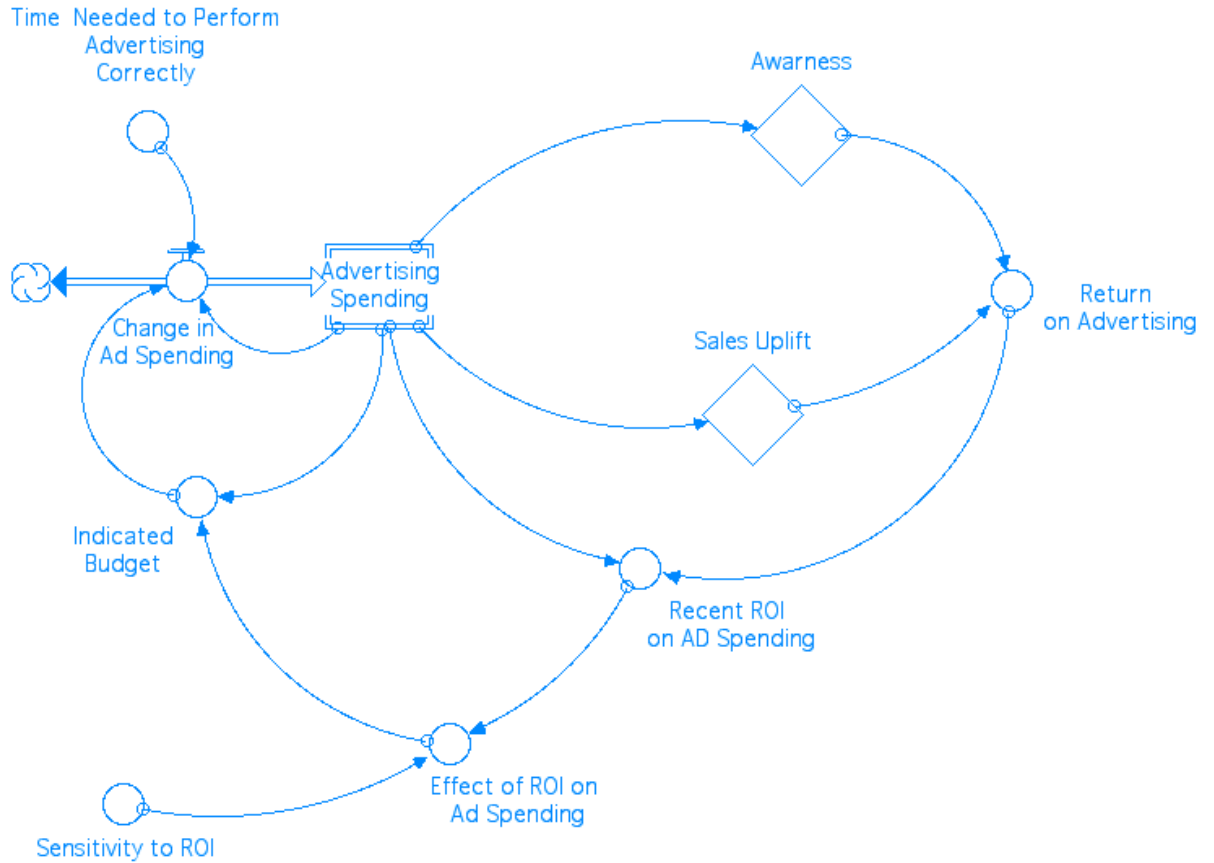
DOCUMENT: This variable represent the average period the entrepreneur consider to calculate sustainable order rate

Units = Months

This variable is standardized at 6 months

7. Advertising Submodule

This Sub-module represent the dynamics of optimizing advertising spending, and the effect of Uncertainty, internal information delay and limited know how on the ROI in Advertising



$$\square \text{ Advertising_Spending}(t) = \text{Advertising_Spending}(t - dt) + (\text{Change_in_Ad_Spending}) \cdot dt$$

INIT Advertising_Spending = 10000

UNITS: US dollars per month (USD/mo)

DOCUMENT: This Variable represent the level of advertising spending the firm budget

Units = USD/ Month

Intial Value = 10,000

INFLOWS:

$$\text{Change_in_Ad_Spending} = (\text{Indicated_Budget} - \text{Advertising_Spending}) /$$

Time__Needed_to_Perform_Advertising_Correctly

UNITS: usd/mo^2

DOCUMENT: This Variable Represent the rate of change in Advertising Spending Budget, which is changing as result of the

recent level of advertising effectiveness, and the time needed to perform advertising correctly.


Units = USD/ Month


- Effect_of_ROI_on__Ad_Spending =
Recent_ROI__on_AD_Spending^Sensitivity_to_ROI UNITS: Unitless
DOCUMENT: This Variable represent the effect of change of ROI as a result of Advertising spending on the Indicated Budget
Units = Unitless
- Indicated_Budget = Advertising_Spending*Effect_of_ROI_on__Ad_Spending
UNITS: US dollars per month (USD/mo)
DOCUMENT: This Variable represent the new level of advertising spending, which is perceived by the entrepreneur as more rewarding level as a result of recent change in ROI spending.
Units = USD/ Month
- Recent_ROI__on_AD_Spending =
Return__on_Advertising/Advertising_Spending
UNITS: Unitless
DOCUMENT: This Variable represent the ROI as a result of Advertising spending
Units = Unitless
- Return__on_Advertising =
Return_from_Awarness+Return_from_Sales_Uplift
UNITS: US dollars per month (USD/mo)
DOCUMENT: This represent the return on Advertising achieved from both the effect of advertising increasing awareness, and sales uplift
Units = USD/Month
- Sensitivity_to_ROI = .5
UNITS: Unitless
DOCUMENT: This variable represent the entrepreneur sensitivity to change in ROI, to response accordingly by changing spending level, the more the entrepreneur is sensitive to change to ROI, the faster he will response and the more steep the spending curve will be.
This variable is a control variable that User of simulation can change to test the effect of several levels of Sensitivity on Investment level.
Units = Unitless
Initial value = .5


○ Time__Needed_to_Perform_Advertising_Correctly = 1
 UNITS: months (mo)
 DOCUMENT: This Variable represent the effect of Firm's "know-how" in advertisign, as it measure how many months is needed to deploy advertising budget correctly.
 This variable is a control variable that User of simulation can change to test the effect of several levels of know-how
 Units = Months
 Initial value =1 month


Advertising Spending.Awarness:DOCUMENT: This is a Decision Submodule represent the relation between Advertising Spending and Customers Awarness

○ Fraction__Awarness =
 $\frac{\text{Refrence_effect_of_Ad_spending_on_Awarness}^*}{\text{Effect_of_Ad_Spending_on_Awarness}}$
 UNITS: Unitless
 DOCUMENT: This variable represent the fraction of potntial adaptors who gain interest in firm's product as a result of being exposed to the advertising.
 Units = Unitless

 Rate_of_Interested_customers_from_advertising =
 $\frac{\text{Recent_interested_from_Ad}}{\text{time_achieve_awarness}}$
 UNITS: customer/mo
 DOCUMENT: This Variable Represent the rate at which Customers gain awarness as a result of recent advertising.
 Units = Cusomters/month

 Recent_Adaptors__from_Ad = (Customers.Adaptors/
 Customers.Potential__Adaptors)*Recent_interested_from_Ad
 UNITS: customers (customer)
 DOCUMENT: This variable represent the recent changes in adaptors as a result of change in advertising.
 Unts = Customers

 Recent_interested_from_Ad =
 Customers.Potential__Adaptors*
 Fraction__Awarness
 UNITS: customers (customer)
 DOCUMENT: This Variable represent the recent change in customers gaining interest every month as a result of change in advertising spending
 Units = Customers/month

 Refrence_effect_of_Ad_spending_on_Awarness = .02
 UNITS: Unitless

DOCUMENT: This Variable represent a refrence value for effect of Spending on awarness fraction

Units = Unitless

This variable were standarized at .02



Return_from_Awarness =

Recent_Adaptors__from_Ad*Revenue_per_Adoptor

UNITS: US dollars per month (USD/mo)

DOCUMENT: This Variable represent the Recent return gained as a result of recent change in Advertising

Units = USD/ month

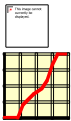


Revenue_per_Adoptor =
 Financial_Performance.Recent_Revenue/
 Customers.Adaptors
 UNITS: US Dollars/customer-mo (USD/customer-mo)
 DOCUMENT: This Variable represent average revenue achieved per customer. Units = Usd/Customer-month



time_achieve_awareness = 1
 UNITS: months (mo)
 DOCUMENT: This variable represent time needed to acquire Interested Customers as a result of advertising spending
 Units = Months

This Variable is standarized on the rate of 1 Month



Effect_of_Ad_Spending_on_Awarness =
 GRAPH(Advertising_Spending/
 Refrence_Advertising_Spending)
 (0.00, 0.5), (0.2, 0.5), (0.4, 0.525), (0.6, 0.72), (0.8, 0.81), (1.00, 0.885),
 (1.20,
 0.975), (1.40, 1.08), (1.60, 1.33), (1.80, 1.46),
 (2.00, 1.50) UNITS: Unitless

DOCUMENT: This variable represent graphically the Effect of Advertising Spending change on Awareness. this variable constrain the effectiveness of advertising to a realistic levels by smoothing the maximum and minimum effect of the advertising on sales uplift. This variable represent
 Units = Unitless

$F(-\infty) = .5$, $F(1) = 1$, $F(\infty) = 1.5$

Advertising Spending.Sales Uplift:DOCUMENT: This is a Decision Submodule

represent the relation between Advertising Spending and the Sales



Marginal_Sales_Uplift =
 Sales.Accessible_Demand*Sales_Uplift_fraction
 UNITS: unit/mo
 DOCUMENT: This Variable Represent change in sales units sold as a result of recent change in sales uplift.
 Units = Units/ Month



Refrence_Advertising_Spending =
 init(Advertising_Spending) UNITS: US dollars
 per month (USD/mo)
 DOCUMENT: This variable represent a refrence level of advertising spending
 Units = USD/Month



Refrence_Effect_of_Budget_on_Sales_Uplift = .05
 UNITS: Unitless

DOCUMENT: This Variable represent a refrece value for the sales uplift. Units = Unitless
This variable were standarized at .05



Return_from_Sales_Uplift =
Financial__Performance.Price*Marginal_Sales_Uplift

UNITS: US dollars per month (USD/mo)

DOCUMENT: This Variable represent the chang in Sales Value gained as a result of recnt change in Advertising.
Unts = USD/Month



Sales_Uplift_fraction =
 Reference_Effect_of__Budget_on_Sales_Uplift*
 Effect_of__Budget_on_Sales_Uplift

UNITS: Unitless

DOCUMENT: This Variable represent the advertising effect on sales order rate, which the percentage of accessible demand that can be gained as a result of increasing advertising spending

Units = Unitless

Effect_of__Budget_on_Sales_Uplift =

GRAPH(Advertising_Spending/
 Reference_Advertising_Spending)

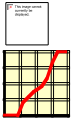
(0.00, 0.5), (0.2, 0.5), (0.4, 0.525), (0.6, 0.72), (0.8, 0.81), (1.00, 0.885), (1.20, 0.975), (1.40, 1.08), (1.60, 1.33), (1.80, 1.46), (2.00,

1.50) UNITS: Unitless

DOCUMENT: This variable represent graphically the Effect of Advertising Spending change on Sales Uplift. this variable represent constraining the effectiveness of advertising to a realistic levels by smoothing the maximum and minimum effect of the advertising on sales uplift. This variable represent

Units = Unitless

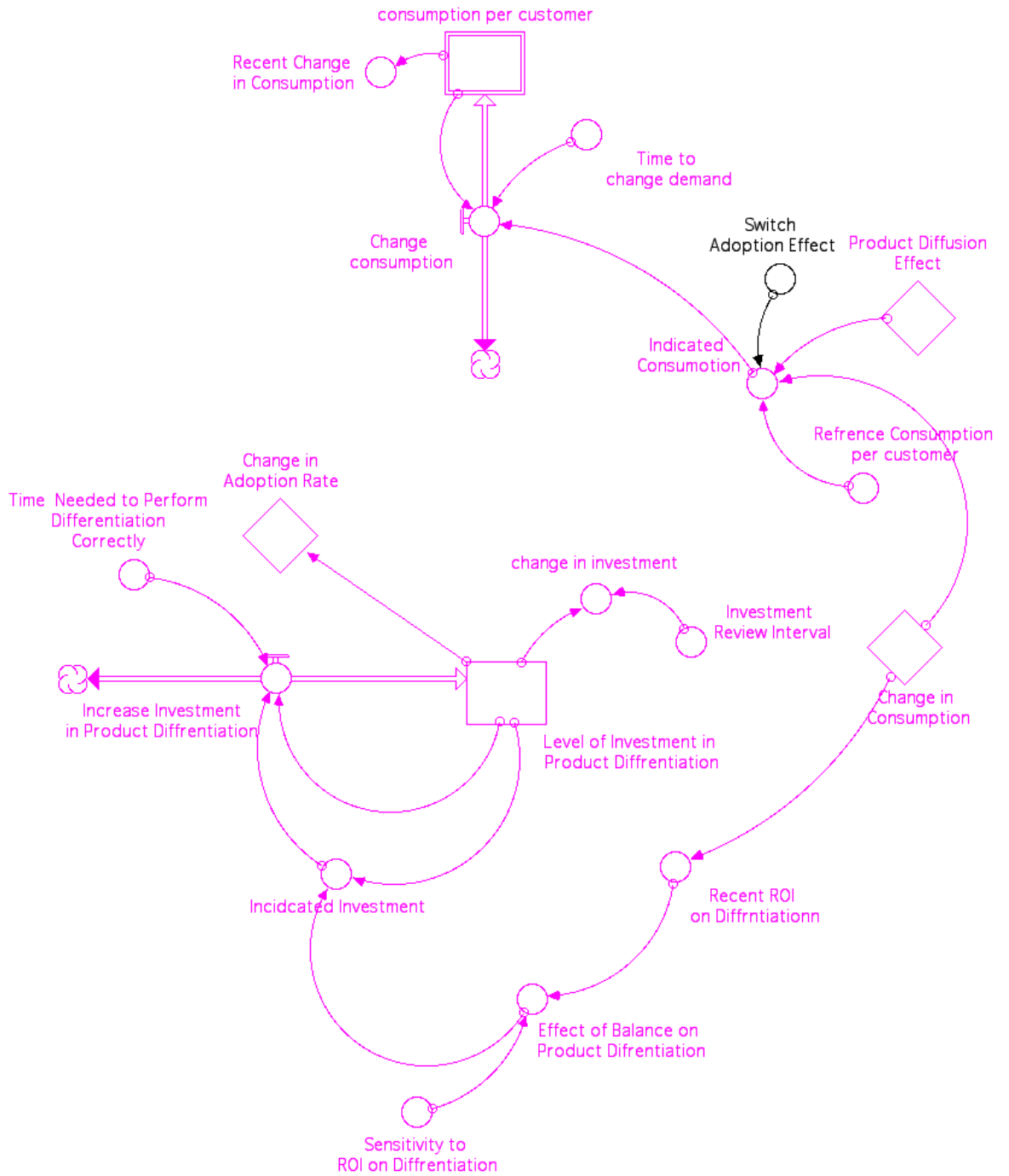
$F(-\infty) = .5$. $F(1) = 1$, $F(\infty) = 1.5$





8. Differentiation Submodule

This Sub-module represent the dynamics of optimizing Investment in different differentiation activities including increasing product quality, variety, adding new features or acquiring new technology.

The dynamics of differentiation include its effect on adoption and consumption and the effect of Uncertainty, internal information delay and limited know how on in level of investment in Differentiation.



\square consumption_per_customer(t) =
 consumption_per_customer(t - dt) + (Change
 _____consumption) * dt
 INIT consumption_per_customer = 2.5
 UNITS: units/customers-months (unit/customer-mo)
 DOCUMENT: This Variable represents the average consumption
 per customer. Units = Units/ Customer-month
 Initial Value: 2.5 Units per month for a customer
 INFLOWS:
 Change__consumption = (Indicated
 _____Consumotion-
 consumption_per_customer)/Time_to__cha
 nge_demand UNITS: unit/customer-mo^2
 DOCUMENT: This Variable represent the rate at which consumption
 per customer change, as affected by change in differentiation and
 market maturity. Units = Units/ Customer-month^2

\square Level_of_Investment_in_Product_Differentiati
 on(t) =
 Level_of_Investment_in_Product_Differentiati
 on(t - dt) +
 (Increase_Investment_in_Product_Differentia
 tion) * dt
 INIT Level_of_Investment_in_Product_Differentiation = 5000
 UNITS: US dollars per month (USD/mo)
 DOCUMENT: This Variable represent the current level of investment in
 Product Differentiation activities, including investing in quality, features,
 variety and technology. This level of investment differ according to the
 perceived return on investment.
 Units = USD/month
 Initial Value = 5000 USD/month
 INFLOWS:
 Increase_Investment_in_Product_Differentiation =
 (Incidcated_Investment-
 Level_of_Investment_in_Product_Differentiation)/
 Time__Needed_to_Perform_Differentiation_Correctly
 UNITS: usd/mo^2
 DOCUMENT: This Variable represent the rate at which the
 entrepreneur change the current level of investmenet in Product
 Differentiation activities
 Units = USD/month^2

\circ change_in_investment =
 Delay(Level_of_Investment_in_Product_Differentiation,
 Investment__Review_Interval)
 UNITS: US dollars per month (USD/mo)

DOCUMENT: This Variable represent the recent change in investment in differentiation, this reporting value is affected by the Investment Review time Interval

Units = USD/month

○ Effect_of_Balance_on_Product_Difrentiation =
Recent_ROI__on_Differentiation^
Sensitivity_to__ROI_on_Diffrentiation

UNITS: Unitless

DOCUMENT: This Variable represent the effect of change of
DiffrentiationROI

Indicated Budget

Units = Unitless

on

- Incidcated_Investment =

$$\text{Level_of_Investment_in_Product_Diffrentiation}^* \times \text{Effect_of_Balance_on_Product_Difrentiation}$$
 UNITS: US dollars per month (USD/mo)
 DOCUMENT: This Variable represent the new level of Investment in Differentiation, which is perceived by the entrepreneur as more rewarding level as a result of recent change in ROI spending.
 Units = USD/ Month
- Indicated__Consumption = If Switch

$$\frac{\text{Reference_Consumption_per_customer}^* \times \text{Effect_of_Investment_in_Diffrentiation_on_Consumption}^* \times \text{Effect_of_Adoption_Stage_on_Consumption}}{\text{Adoptio}}$$
 Else

$$\text{Reference_Consumption_per_customer}^* \times \text{Effect_of_Investment_in_Diffrentiation_on_Consumption}$$
 UNITS: units/customers-months (unit/customer-mo)
 DOCUMENT: This Variable represent the Indicated level of consumption as affected by change in differentiation and market maturity.
 Units = Units/ Customer-month
- Investment__Review_Interval = 1
 UNITS: months (mo)
 DOCUMENT: This variable represent the Investment review period (the period entrepreneur consider to measure change in investment)
 Units = Month
 This Variable is standardized at 1 month
- Recent_Change__in_Consumption =

$$\frac{\text{consumption_per_customer}}{\text{Delay}(\text{consumption_per_customer}, 3)}$$
 UNITS: units/customers-months (unit/customer-mo)
 DOCUMENT: This Variable represent the recent change in Average customer consumption
 Units = USD/customer-month
- Recent_ROI__on_Differentiation = ROI_due_to_change__in_consumption
 UNITS: Unitless
 DOCUMENT: This Variable represent the ROI as a result of recent Investment in Differentiation
 Units = Unitless
- Reference_Consumption_per_customer = 4.8
 UNITS: units/customers-months (unit/customer-mo)

DOCUMENT: This Variable represent a reference value for customer consumption, assuming isolating the effect of Differentiation and market Evolution

Units = Unit/Customer-month

This variable is standardized at 4.8 units per customer/month



Sensitivity_to__ROI_on_Diffrentiation = .5

UNITS: Unitless

DOCUMENT: This variable represent the entrepreneur sensitivity to change in ROI of Diffrentiation, to response accordingly by changing spending level, the more the entrepreneur is sensitive to change to ROI, the faster he will response and the more steep the differentiation investment curve will be.

This variable is a control variable that User of simulation can change to test the effect of several levels of Sensitivity on Investment Level

Units = Unitless

Initial value = .5



Switch__Adoption_Effect = 1

UNITS: Unitless

DOCUMENT: The variable is a switch to control the effect of Market Evolution on average consumption when needed.

Unit = Unitless

The variable can be switch by simulation user between 0 and 1



Time_to__change_demand = 6

UNITS: months (mo)

DOCUMENT: This Variable represent the time needed to realize the effect of differentiation investment on consumption

Units = Months

This Variable is standardized at 6 Months



Time__Needed_to_Perform_Differentiation_Correctly = 1

UNITS: months (mo)

DOCUMENT: This Variable represent the effect of Firm's "know-how" on Differentiation, as it measure how many months is needed to deploy differentiation budget correctly. This variable is a control variable that User of simulation can change to test the effect of several levels of know-how

Units = Months

Intial value =12 month

Diffrentiation.Change in Consumption:DOCUMENT: This is a Decision

Submodule represent the relation between Level of investment in Differentiation and the Change in Consumption



Effect_of_Consumption_On_Revenue =
Financial__Performance.Recent__Revenue/
consumption_per_customer

UNITS: customers-US Dollars/units (customer-USD/unit)

DOCUMENT: This variable represent the effect of increase in consumption on the firm's revenue.

Units = Customer/USD-Unit



Effect_of_Investment_in__Diffrentiation_on_Consumption =
(Level_of_Investment_in_Product_Diffrentiation/Refrence__Investmen
t_Trend)^ sensitivity_to_Investment

UNITS: Unitless

- Marginal_Return__from_Consumption =
 Effect_of_Consumption_On_Revenue*
 Delay(Recent_Change__in_Consumption,1)
 UNITS: US dollars per month (USD/mo)
 DOCUMENT: This Variable represent the marginal return achieved
 due to recent increase in consumption
 Units = USD/ Month
- Refrence__Investment_Trend =
 init(Level_of_Investment_in_Product_D
 iffrentiation) UNITS: US dollars per
 month (USD/mo)
- ROI_due_to_change__in_consumption =
 Marginal_Return__from_Consumption/ Change_in_Investment
 UNITS: Unitless
 DOCUMENT: This Variable represent the recent return of
 investment in differentiation
 Units = Unitless
- sensitivity_to_Investment = .5
 UNITS: Unitless

Diffrentiation.Change in Adoption Rate:DOCUMENT: This is a
 Decision

Submodule represent the relation between Investment in
 Differentiation and customer's adaption rate.

- Recent_Adaptors(t) = Recent_Adaptors(t - dt) +
 (Change_in__Recent_Adaptors) *
 dt
 INIT Recent_Adaptors = 200
 UNITS: customers (customer)
 DOCUMENT: This variable represent the recent obtained in adaptors
 Units = Customers
 Initial Value = 200 Customers
 INFLOWS:
 - Change_in__Recent_Adaptors = (Customers.Adaptors-
 Recent_Adaptors)/ Time_to_change_RA
 UNITS: customer/mo
 DOCUMENT: This Variable represent the change in irecent
 obtained adaptors
 Units = Customer/ month
- Diffrentiation_Effect_on_Adoption =
 Refrence_Diffrentiation_Effect_on_Adoption*
 Effect_of_Investment_in__Diffrentiation_on_Adoption
 UNITS: 1/month (1/mo)
 DOCUMENT: This Variable represent the effect of Investment in
 Differentiation on
 Adoption Rate

Units = 1/month



Refrence_Diffrentiation_Effect_on_Adoption = .3

UNITS: 1/month (1/mo)

DOCUMENT: This Variable represent a refrece value for the effect of Investment in

Differentiation on Adoption Rate

Units = 1/month

This variable were standardized at .3



Return_from__New_Customers =

Revenue__per_Adapror*Recent_Adaptors

UNITS: US dollars per month (USD/mo)

DOCUMENT: This Variable represent the marginal revenue generated as a result of changing investment in differentiation

Units = USD / Month



Revenue__per_Adapror =

Financial__Performance.Recent__Revenue/

Customers.Adaptors

UNITS: US Dollars/customer-mo (USD/customer-mo)

DOCUMENT: This Variable represents the average revenue achieved per customer. Units = USD/ Customer-month



ROI_from_Adoption =

Return_from__New_Customers/change_in_investment

UNITS: Unitless

DOCUMENT: This Variable Represent the Marginal return on investment in

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Time_to_change_RA = 1

UNITS: months (mo)

DOCUMENT: This Variable represents the review time interval

Units= Month

This Variable is standarized on the level of
1 Month.

Effect_of_Investment_in__Diffrentiation_on
_Adoption =

GRAPH(Level_of_Investment_in_Product_
Diffrentiation/

Refrence__Investment_Trend)

(0.00, 0.5), (0.2, 0.5), (0.4, 0.58), (0.6, 0.665), (0.8, 0.72), (1.00, 1.00),
(1.20,

1.06), (1.40, 1.08), (1.60, 1.13), (1.80, 1.50),

(2.00, 1.50) UNITS: Unitless

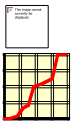
DOCUMENT: This variable represents graphically the Effect of Investing
In

Diffrentiation on Customers Adoption Rate.

This variable constrains the effect of Differentiation to realistic levels by
smoothing the maximum and minimum effect of the Differentiation on
adoption rate.

Units = Unitless

$F(-\infty) = .5$. $F(1) = 1$, $F(\infty) = 1.5$



Diffrentiation.Product Diffusion Effect:DOCUMENT: This Variable represent
the effect of market saturation on Average level of
consumption



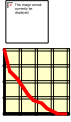
Markert_Evolution = Customers.Adaptors/Customers.Total__Population

UNITS: Unitless

DOCUMENT: This Variable represent the current level of market evolution be indication the percentage of current adaptors to the total population.

Units = Unitless

Effect_of_Adoption__Stage_on_Consumption =



GRAPH(Markert_Evolution) (0.00, 0.987), (0.03, 0.707), (0.06, 0.591), (0.09, 0.48), (0.12, 0.395), (0.15, 0.324), (0.18, 0.271), (0.21, 0.218), (0.24, 0.164), (0.27, 0.111), (0.3, 0.111)

UNITS: Unitless

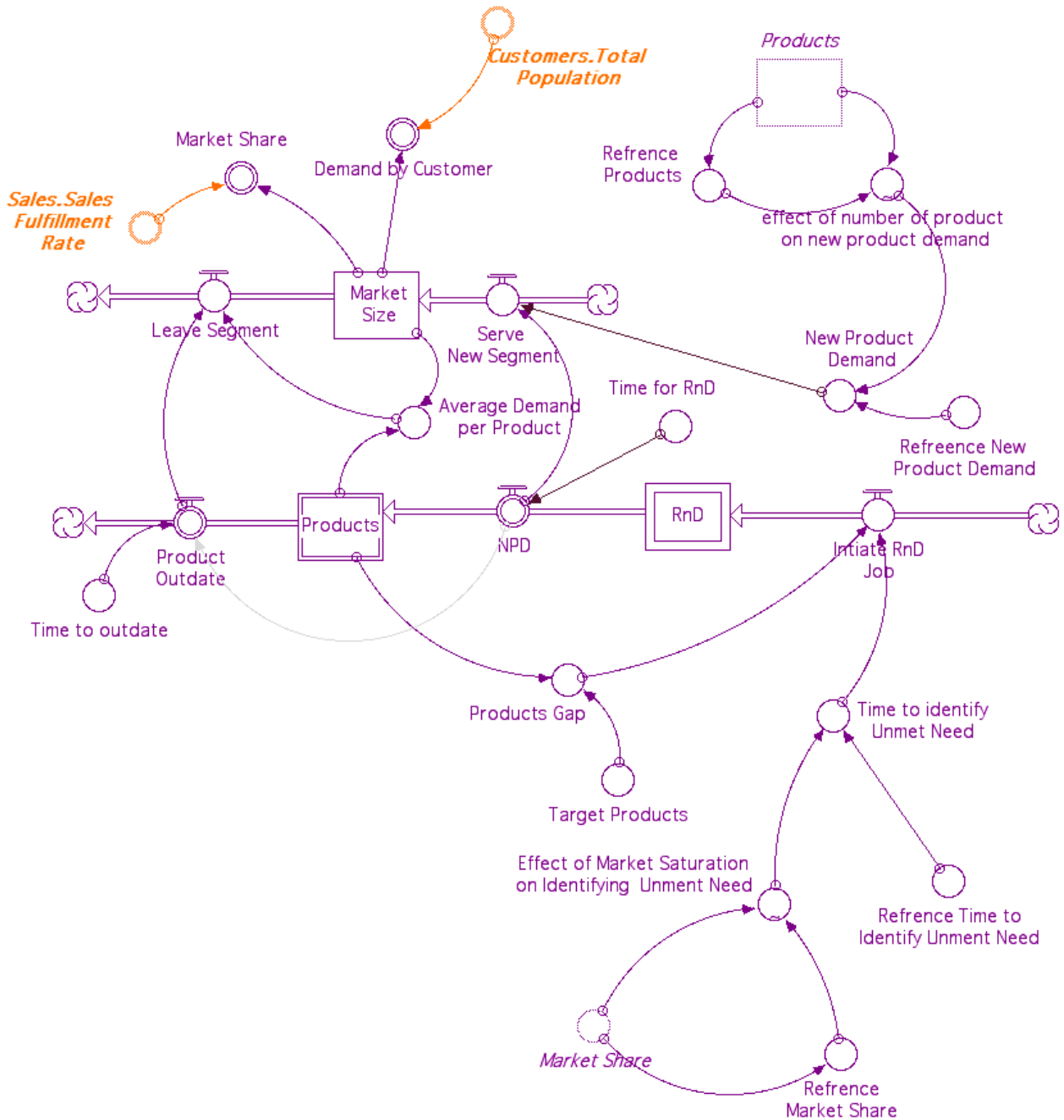
DOCUMENT: This variable represent graphically the relation between Current Stage in product diffusion and average customers consumption , the purpose of using this variable is to represent the inverse relation between market evolution and customer consumption

Units = Unitless

$F(0) = 1$ $F(\infty) = 0$

9. Product Development Submodule


This Submodule represents dynamics of overcoming market saturation by new product development.



$Market_Size(t) = Market_Size(t - dt) + (Serve_New_Segment - Leave_Segment) * dt$
 INIT Market_Size = 67000
 UNITS: unit/mo
 DOCUMENT: This Variable represents the current market size of currently covered segments
 Units = Units/ Month

Initial Value = 67000 Units per Month

INFLOWS:


 $\text{Serve_New_Segment} = \text{NPD} * \text{New_Product_Demand}$

UNITS: unit/mo²

DOCUMENT: This variable represent the rate at which firm serve new segments as a result of developing new products

Units = Units/month²

OUTFLOWS:

 $\text{Leave_Segment} = \text{Product_Outdate} * \text{Average_Demand_per_Product}$

UNITS: unit/mo²

DOCUMENT: This variable represent the rate at which firm loose served segments as a result of current product termination.

Units = Units/month²

$\text{Products}(t) = \text{Products}(t - dt) + (\text{NPD} - \text{Product_Outdate}) * dt$

INIT Products = 1

UNITS: products

DOCUMENT: This Variable represent the number of current products

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⊗ NPD = CONTENTS OF OVEN AFTER COOK TIME, ZERO
OTHERWISE

!COOK TIME = Time_for_RnD

UNITS: Products/months (Products/mo)

DOCUMENT: This Variable represent the rate at which Research
and

Development deliver new products

Units = Products/ Month

OUTFLOWS:


⊗ Product_Outdate =

Delay(NPD,Time_to_outdate)

UNITS: Products/months
(Products/mo)

DOCUMENT: This Variable represents the rate at which Product
terminated as a result of outdateding

Units = Products/ Month

 $RnD(t) = RnD(t - dt) + (Intiate_RnD_Job - NPD) * dt$

INIT RnD = 1

!COOK TIME = varies

!CAPACITY = 1

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DOCUMENT: This Variable represents the current products in research and development phase.

This Variable Assume Maximum Capacity of 1 product at a time. Units = Products

Initial 1

INFLOWS:



Intiate_RnD_Job =

Products_Gap/Time_to_identify_Unmet_Need

UNITS: Products/months (Products/mo)

DOCUMENT: This Variable represent the rate at which entrepreneur intiate new

New Product Research and Development

Units = Products/ Month

OUTFLOWS:

⚙️ NPD = CONTENTS OF OVEN AFTER COOK TIME, ZERO OTHERWISE

!COOK TIME = Time_for_RnD

UNITS: Products/months (Products/mo)

DOCUMENT: This Variable represent the rate at which Research and

Development deliver new products

Units = Products/ Month

○ Average_Demand_per_Product =
Market_Size/Products

UNITS: units/products-months (unit/products-mo)

DOCUMENT: This variable represent the average demand per new product

Units = Units/product-month



Demand_by_Customer = Market_Size/Customers.Total__Population

UNITS: units/customers-months (unit/customer-mo)

DOCUMENT: This Variable represent the average demand per customer from all products

Units = Units/Customer-Month



Market_Share = Sales.Sales__Fulfillment_Rate/Market_Size

UNITS: Unitless

DOCUMENT: This Variable represent the current market share of the firm

Units = Unitless



New_Product__Demand =

Refreence_New__Product_Demand*

effect_of_number_of_product_on_new_product_

demand UNITS: units/products-months

(unit/products-mo)

DOCUMENT: This Variable represent the Marginal Demand achieved from developing new product.

Units = Units/Product-Month



Products_Gap = Target_Products-Products

UNITS: products

DOCUMENT: This variable represent the gap between target number of products and current products

Units = products



Refrence_New__Product_Demand = 67000

UNITS: units/products-months (unit/products-mo)

DOCUMENT: This Variable represent a reference value for the Marginal Demand achieved from developing new product.

Units = Units/Products-Month



Refrence_Market_Share =

init(Market_Share) UNITS:

Unitless

DOCUMENT: This Variable represent a reference value for market share of the firm

Units = Unitless



Refrence_Time_to_Identify_Unment_Need = 12

UNITS: months (mo)

DOCUMENT: This variable represent a reference value for the time entrepreneur spend to identify new market opportunity.

Units = Months

This variable is standardized at the level of 12 months



Refrence__Products

= init(Products)

UNITS: products

DOCUMENT: This Variable represent a reference number of products

Units = Products

Intial = 1 product



Target_
Products

= 5

UNITS: products

DOCUMENT: This variable represents the number of targeted products. Units = Product

This variable is standardized at 5 products, assuming entrepreneur believe 5 products is thee optimum level in the market



Time_f
or_Rn

D = 12

UNITS: months (mo)

DOCUMENT: This variable represent the current time needed from Research and

Development team to develop new product

Units = month

This variable is standardized at the level of 12 Months
Time_to_identify_Unmet_Need =
Reference_Time_to_Identify_Unmet_Need*
Effect_of_Market_Saturation_on_Identifying__Unmet_Need
UNITS: months (mo)
DOCUMENT: This variable represent the time entrepreneur spend
to identify new market opportunity, for example identifying unmet
need in certain segment.
Units = Months



Time_to_outdate = 60

ate = 60

UNITS: months (mo)

DOCUMENT: This product represent the lifespan of the products before it outdate

Units = Months

This variable is standardized at 60 months

Effect_of_Market_Saturation_on_Identifying__Unmet_Need =

GRAPH(Market_Share/ Reference_Market_Share)

(0.00, 1.50), (0.125, 1.50), (0.25, 1.36), (0.375, 1.27), (0.5, 1.16), (0.625, 1.11), (0.75, 1.04), (0.875, 1.01), (1.00, 1.00), (1.12, 0.8), (1.25, 0.665), (1.38, 0.59), (1.50, 0.535), (1.62, 0.52), (1.75, 0.52), (1.88, 0.5), (2.00, 0.5)

UNITS: Unitless

DOCUMENT: This variable represent graphically the effect of market saturation on entrepreneur ability to identify unmet need

Units = Unitless

$F(-\infty) = 1.5$, $F(1) = 1$, $F(\infty) = .5$

effect_of_number_of_product_on_new_product_demand =

GRAPH(Products/ Reference_Products)

(1.00, 1.50), (1.40, 1.50), (1.80, 1.27), (2.20, 1.19), (2.60, 1.10), (3.00, 1.00), (3.40, 0.73), (3.80, 0.64), (4.20, 0.535), (4.60, 0.5), (5.00, 0.5)

UNITS: Unitless

DOCUMENT: This variable represent graphically the inverse relation between number of products already launched and the opportunity to achieve demand from launching new product.

This variable constrain the effect of launching new product to a realistic levels by smoothing the maximum and minimum effect of new product developing on achieving demand.

Units = Unitless

$F(-\infty) = 1.5$, $F(1) = 1$, $F(\infty) = .5$

